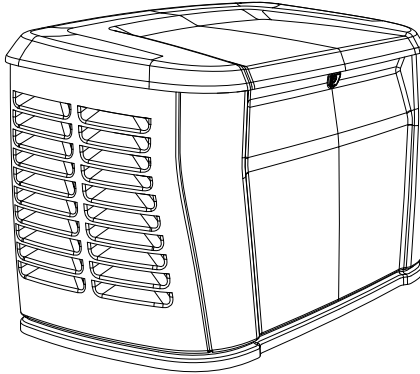


Installation Manual

3-Phase 60 Hz Air-Cooled Generators

20 kW

**⚠ WARNING**

Loss of life. This product is not intended to be used in a critical life support application. Failure to adhere to this warning could result in death or serious injury.

(W000209)



Register your Generac product at:
WWW.GENERAC.COM
1-888-GENERAC
(888-436-3722)

SAVE THIS MANUAL FOR FUTURE REFERENCE

Use this page to record important information about this generator.

Model:	
Serial:	
Production Date:	
Volts:	
LPV Amps:	
NG Amps:	
Hz:	
Phase:	3
Controller P/N:	
STA MAC ID:	
SSID:	

Record the information found on the unit data label on this page. See owner's manual for the location of the unit data label. The unit has a label plate affixed to the inside partition, to the left of the control panel console. See owner's manual for directions on how to open the top lid and remove the front panel.

Always supply the complete model and serial numbers of the unit when contacting an Independent Authorized Service Dealer (IASD) about parts and service.

Operation and Maintenance: Correct maintenance and care of the unit minimizes operating expenses and errors. It is the operator's responsibility to perform all safety inspections, to verify all maintenance for safe operation is performed promptly, and to have the equipment inspected periodically by an IASD. Normal maintenance, service, and replacement of parts are the responsibility of the owner/operator and are not considered defects in materials or workmanship within the terms of the warranty. Individual operating habits and usage may contribute to the need for additional maintenance or service.

When the generator requires servicing or repairs, Generac recommends contacting an IASD for assistance. Authorized service technicians are factory-trained and are capable of handling all service needs. To locate the nearest IASD, please visit the dealer locator at: www.generac.com/dealer-locator.

 CALIFORNIA WARNING

This product can expose you to chemicals including benzene, a carcinogen and reproductive toxicant, which are known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to:
www.p65warnings.ca.gov

(P000808)

Section 1: Safety Information

Introduction	5
Read This Manual Thoroughly	5
Safety Rules	5
How to Obtain Service	6
General Hazards	6
Exhaust Hazards	7
Electrical Hazards	7
Fire Hazards	8
Explosion Hazards	8
Battery Hazards	8
General Rules	9
Before You Begin	9
NEC Requirements	9
Standards Index	10

Section 2: Unpacking and Inspection

General	11
Required Tools	11
Unpacking	11
Opening Generator Lid	12
Removing Enclosure Panels	12
Removing Front Access Panel	12
Removing Intake Side Panel	13
Customer Connections and Loose Parts	13
Rear Connections	13
Generator Main Line Circuit Breaker (Generator Disconnect)	14
Parts Shipped Loose	14
Generator Emergency Shutdown Switch	15

Section 3: Site Selection and Preparation

Site Selection	16
Carbon Monoxide	16
Carbon Monoxide Detectors	16
Potential CO Entry Points	16
Protect the Structure	16
Fire Prevention	18
Distance Requirements	18
Fire Codes, Standards, and Guidelines	19
Generator Maintenance	20
Fresh Air for Ventilation and Cooling	20
Water Ingress Avoidance	20
Proximity to Utilities	20

Verify Wi-Fi Range (If Applicable)	20
Transportation Recommendations	20
Suitable Mounting Surface	20
Placement on Roofs, Platforms, and Other Supporting Structures	21

Section 4: Generator Placement

Generator Placement	22
Back Panel Plugs Installation	22

Section 5: Fuel Conversion/Gas Connections

Fuel Requirements and Recommendations	23
BTU Content	23
Fuel Pressure	23
Fuel Conversion	23
Fuel Consumption	24
Fuel Line Sizing	24
Flexible Fuel Line Extensions	24
Natural Gas Pipe Sizing	25
LP Gas Pipe Sizing	25
Installing and Connecting Fuel Lines	26
Sediment Trap	26
Fuel Shutoff Valve	26
Flexible Fuel Line	26
Checking Fuel Pressure	27
Performing Fuel System Leak Test	27

Section 6: Electrical Connections

Generator Connections	30
Remote Generator Shutdown Switch Connections	30
Control Wiring	31
Main AC Wiring (Generator Feeder Conductors)	32
Service Entrance Decals	33
Common Alarm Relay (Option)	33
Battery Requirements	33
Battery Installation	33
Connecting the Battery	34
Battery Disposal	34

Section 7: Configuration, Startup, and Testing

Generator Setup	35
-----------------------	----

Control Panel Interface	35
Installing Generator Connectivity	
Accessory	35
Registration	35
Configuration	35
Cold Smart Start	35
Load Shed Before Return to Utility	35
Using the AUTO/OFF/MANUAL/ SERVICE Buttons	35
Setting the Exercise Timer	36
Exercise Operation in Apps	36
Before Initial Startup	37
Interconnect System Self Test Feature	37
Checking Manual Transfer Switch Operation	37
Electrical Checks	37
Generator Tests Under Load	38
Checking Automatic Operation	39
Installation Summary	39
Shutting Generator Down While Under Load or During a Utility Outage	39
 Section 8: Troubleshooting	
 Section 9: Quick Reference Guide	
System Diagnosis	42
External LED Indicators	45
 Section 10: Accessories	
 Section 11: Diagrams	
Installation Drawing (A0009312270 Rev A—1 of 2)	47
Installation Drawing (A0009312270 Rev A—2 of 2)	48

Section 1: Safety Information

Introduction

Thank you for purchasing this compact, high performance, air-cooled, engine-driven generator. It is designed to automatically supply electrical power to operate critical loads during a utility power failure.

This unit is factory installed in an all-weather, metal enclosure intended exclusively for outdoor installation. This generator will operate using either vapor withdrawn liquid propane (LP) or natural gas (NG).

NOTE: This generator is suitable for supplying typical residential loads such as induction motors (sump pumps, refrigerators, air conditioners, furnaces, etc.), electronic components (computer, monitor, TV, etc.), lighting loads, and microwaves, when sized correctly. This unit is equipped with a connectivity device which enables required connectivity to the generator and connectivity to the Internet. This allows the generator owner to monitor generator status from anywhere they have Internet or cellular service. It also allows the installer or technician to configure and manage the generator or accessory settings with Field Pro over Bluetooth®.

NOTE: Changes or modifications not expressly approved by Generac Power Systems could void the user's authority to operate the equipment.

NOTE: Bluetooth® and the Bluetooth logo are trademarks of Bluetooth SIG, Inc.

NOTE: Wi-Fi® is a registered trademark of Wi-Fi Alliance®.

The information in this manual is accurate based on products produced at the time of publication. The manufacturer reserves the right to make technical updates, corrections, and product revisions at any time without notice.

Read This Manual Thoroughly



⚠WARNING

Consult Manual. Read and understand manual completely before using product. Failure to completely understand manual and product could result in death or serious injury.

(W000100)

If any section of this manual is not understood, contact the nearest Independent Authorized Service Dealer (IASD) or Generac Customer Service at 1-888-436-3722 (1-888-GENERAC), or visit www.generac.com for

starting, operating, and servicing procedures. The owner is responsible for correct maintenance and safe use of the unit.

This manual must be used in conjunction with all other supporting product documentation supplied with the product.

IMPORTANT SAFETY INSTRUCTIONS. SAVE THESE INSTRUCTIONS for future reference. This manual contains important instructions that must be followed during installation, operation, and maintenance of the generator, batteries, and accessories. Always supply this manual to any individual that will use this unit, and instruct them on how to correctly start, operate, and stop the unit in case of emergency.

Safety Rules

The manufacturer cannot anticipate every possible circumstance that might involve a hazard. The alerts in this manual, and on tags and decals affixed to the unit, are not all inclusive. If using a procedure, work method, or operating technique that the manufacturer does not specifically recommend, verify that it is safe for others and does not render the equipment unsafe.

Throughout this publication, and on tags and decals affixed to the unit, DANGER, WARNING, CAUTION, and NOTE blocks are used to alert personnel to special instructions about a particular operation that may be hazardous if performed incorrectly or carelessly. Observe them carefully. Alert definitions are as follows:

⚠DANGER

Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

(D0000001)

⚠WARNING

Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

(W0000002)

⚠CAUTION

Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

(C0000003)

NOTE: Notes contain additional information important to a procedure and will be found within the regular text of this manual.

These safety alerts cannot eliminate the hazards that they indicate. Common sense and strict compliance with the special instructions while performing the action or service are essential to preventing accidents.

How to Obtain Service

When the unit requires servicing or repairs, contact Generac Customer Service at 1-888-GENERAC (1-888-436-3722) or visit www.generac.com for assistance.

When contacting Generac Customer Service about parts and service, always supply the complete model and serial number of the unit as given on its data decal located on the unit. Record the model and serial numbers in the spaces provided on the front cover of this manual.

General Hazards

DANGER

Loss of life. Property damage. Installation must always comply with applicable codes, standards, laws and regulations. Failure to do so will result in death or serious injury.

(D000190)

DANGER

Automatic start-up. Disconnect utility power and render unit inoperable before working on unit. Failure to do so will result in death or serious injury.

(D000191)



WARNING

Loss of life. This product is not intended to be used in a critical life support application. Failure to adhere to this warning could result in death or serious injury.

(W000209)

WARNING

Equipment damage. This unit is not intended for use as a prime power source. It is intended for use as an intermediate power supply in the event of temporary power outage only. Doing so could result in death, serious injury, and equipment damage.

(W000247)

WARNING

Accidental Start-up. Disconnect the negative battery cable, then the positive battery cable when working on unit. Failure to do so could result in death or serious injury.

(W000130)

WARNING

Equipment damage. Only qualified service personnel may install, operate, and maintain this equipment. Failure to follow proper installation requirements could result in death, serious injury, and equipment or property damage.

(W000182)



WARNING

Electrocution. Potentially lethal voltages are generated by this equipment. Render the equipment safe before attempting repairs or maintenance. Failure to do so could result in death or serious injury.

(W000187)

WARNING

Electric Shock. Only a trained and licensed electrician should perform wiring and connections to unit. Failure to follow proper installation requirements could result in death, serious injury, and equipment or property damage.

(W000155)



WARNING

Moving Parts. Do not wear jewelry when starting or operating this product. Wearing jewelry while starting or operating this product could result in death or serious injury.

(W000115)



WARNING

Moving Parts. Keep clothing, hair, and appendages away from moving parts. Failure to do so could result in death or serious injury.

(W000111)



WARNING

Hot Surfaces. When operating machine, do not touch hot surfaces. Keep machine away from combustibles during use. Hot surfaces could result in severe burns or fire.

(W000108)

⚠ WARNING

Equipment and property damage. Do not alter construction of, installation, or block ventilation for generator. Failure to do so could result in unsafe operation or damage to the generator.

(W000146)

⚠ WARNING

Risk of injury. Do not operate or service this machine if not fully alert. Fatigue can impair the ability to service this equipment and could result in death or serious injury.

(W000215)

⚠ WARNING

Injury and equipment damage. Do not use generator as a step. Doing so could result in falling, damaged parts, unsafe equipment operation, and could result in death or serious injury.

(W000216)

- Inspect generator regularly, and contact the nearest IASD for parts needing repair or replacement.

Exhaust Hazards**⚠ DANGER**

Asphyxiation. Running engines produce carbon monoxide, a colorless, odorless, poisonous gas. Carbon monoxide, if not avoided, will result in death or serious injury.

(D000103)

**⚠ WARNING**

Asphyxiation. Always use a battery operated carbon monoxide alarm indoors and installed according to the manufacturer's instructions. Failure to do so could result in death or serious injury.

(W000128)

⚠ WARNING

Equipment and property damage. Do not alter construction of, installation, or block ventilation for generator. Failure to do so could result in unsafe operation or damage to the generator.

(W000146)

**⚠ WARNING**

Fire risk. Fuel and vapors are extremely flammable. Do not operate indoors. Doing so could result in death, serious injury, or property or equipment damage.

(W000281)

Electrical Hazards**⚠ DANGER**

Electrocution. Contact with bare wires, terminals, and connections while generator is running will result in death or serious injury.

(D000144)

⚠ DANGER

Electrocution. Never connect this unit to the electrical system of any building unless a licensed electrician has installed an approved transfer switch. Failure to do so will result in death or serious injury.

(D000150)

⚠ DANGER

Electrical backfeed. Use only approved switchgear to isolate generator from the normal power source. Failure to do so will result in death, serious injury, and equipment damage.

(D000237)

⚠ DANGER

Electrocution. Verify electrical system is properly grounded before applying power. Failure to do so will result in death or serious injury.

(D000152)

⚠ DANGER

Electrocution. Do not wear jewelry while working on this equipment. Doing so will result in death or serious injury.

(D000188)

⚠ DANGER

Electrocution. Water contact with a power source, if not avoided, will result in death or serious injury.

(D000104)

⚠ DANGER

Electrocution. In the event of electrical accident, immediately shut power OFF. Use non-conductive implements to free victim from live conductor. Apply first aid and get medical help. Failure to do so will result in death or serious injury.

(D000145)

Fire Hazards

 **⚠️WARNING**
Fire hazard. Do not obstruct cooling and ventilating airflow around the generator. Inadequate ventilation could result in fire hazard, possible equipment damage, death or serious injury.
(W000217)

 **⚠️WARNING**
Fire and explosion. Installation must comply with all local, state, and national electrical building codes. Noncompliance could result in unsafe operation, equipment damage, death or serious injury.
(W000218)

 **⚠️WARNING**
Fire hazard. Use only fully-charged fire extinguishers rated "ABC" by the NFPA. Discharged or improperly rated fire extinguishers will not extinguish electrical fires in automatic standby generators.
(W000219)

 **⚠️WARNING**
Consult Manual. Read and understand manual completely before using product. Failure to completely understand manual and product could result in death or serious injury.
(W000100)

 **⚠️WARNING**
Electrocution. Refer to local codes and standards for safety equipment required when working with a live electrical system. Failure to use required safety equipment could result in death or serious injury.
(W000257)

 **⚠️WARNING**
Risk of Fire. Unit must be positioned in a manner that prevents combustible material accumulation underneath. Failure to do so could result in death or serious injury.
(W000147)

Comply with regulations the local agency for workplace health and safety has established. Also, verify that the generator is installed in accordance with the manufacturer's instructions and recommendations. Following proper installation, do nothing that might alter a safe installation and render the unit in

noncompliance with the aforementioned codes, standards, laws, and regulations.

Explosion Hazards

 **⚠️DANGER**
Explosion and fire. Fuel and vapors are extremely flammable and explosive. No leakage of fuel is permitted. Keep fire and spark away. Failure to do so will result in death or serious injury.
(D000192)

 **⚠️DANGER**
Explosion and fire. Connection of fuel source must be done by a qualified professional technician or contractor. Incorrect installation of this unit will result in death, serious injury, and property and equipment damage.
(D000151)

 **⚠️DANGER**
Risk of fire. Allow fuel spills to completely dry before starting engine. Failure to do so will result in death or serious injury.
(D000174)

 **⚠️WARNING**
Risk of Fire. Hot surfaces could ignite combustibles, resulting in fire. Fire could result in death or serious injury.
(W000110)

Battery Hazards

 **⚠️DANGER**
Electrocution. Do not wear jewelry while working on this equipment. Doing so will result in death or serious injury.
(D000188)

 **⚠️WARNING**
Explosion. Do not dispose of batteries in a fire. Batteries are explosive. Electrolyte solution can cause burns and blindness. If electrolyte contacts skin or eyes, flush with water and seek immediate medical attention.
(W000162)

 **⚠️WARNING**
Explosion. Batteries emit explosive gases while charging. Keep fire and spark away. Wear protective gear when working with batteries. Failure to do so could result in death or serious injury.
(W000137)

**⚠ WARNING**

Electrical shock. Disconnect battery ground terminal before working on battery or battery wires. Failure to do so could result in death or serious injury.

(W000164)

**⚠ WARNING**

Risk of burns. Batteries contain sulfuric acid and can cause severe chemical burns. Wear protective gear when working with batteries. Failure to do so could result in death or serious injury.

(W000138)

**⚠ WARNING**

Risk of burn. Do not open or mutilate batteries. Released electrolyte solution has been known to be harmful to the skin and eyes and to be toxic. If electrolyte contacts skin or eyes, flush with water and seek immediate medical attention.

(W000163)

Always recycle batteries in accordance with local laws and regulations. Contact your local solid waste collection site or recycling facility to obtain information on local recycling processes. For more information on battery recycling, visit Call2Recycle website at: <http://Call2Recycle.org/locator>.

General Rules

⚠ DANGER

Loss of life. Property damage. Installation must always comply with applicable codes, standards, laws and regulations. Failure to do so will result in death or serious injury.

(D000190)

**⚠ DANGER**

Electrical backfeed. Use only approved switchgear to isolate generator from the normal power source. Failure to do so will result in death, serious injury, and equipment damage.

(D000237)

⚠ WARNING

Equipment damage. Only qualified service personnel may install, operate, and maintain this equipment. Failure to follow proper installation requirements could result in death, serious injury, and equipment or property damage.

(W000182)

**⚠ WARNING**

Electrocution. Refer to local codes and standards for safety equipment required when working with a live electrical system. Failure to use required safety equipment could result in death or serious injury.

(W000257)

**⚠ WARNING**

Consult Manual. Read and understand manual completely before using product. Failure to completely understand manual and product could result in death or serious injury.

(W000100)

- Follow all safety precautions in the owner's manual, installation guidelines manual, and other documents included with the equipment.
- Never energize a new system without opening all disconnects and breakers.
- Always consult local code for additional requirements for where unit is being installed.
- Incorrect installation can result in personal injury and damage to the unit. It may also result in the warranty being suspended or voided. All instructions listed below must be followed including location clearances and pipe sizes.

Before You Begin

- Contact local inspector or city hall to be aware of all federal, state, and local codes which could impact installation. Secure all required permits before installing.
- Fully comply with all relevant NEC, NFPA, and OSHA standards, as well as all federal, state, and local building and electric codes. This unit must be installed in accordance with current NFPA 37 and NFPA 70 standards, and any other federal, state, and local codes for minimum distances from other structures.
- Verify capacity of NG meter or LP tank in regards to providing sufficient fuel for both the unit and other household and operating appliances.

NEC Requirements

Local code enforcement may require Arc Fault Circuit Interrupters (AFCIs) to be incorporated into the transfer switch distribution panel. The transfer switch provided with this generator has a distribution panel which will accept AFCIs (pre-wired transfer switches only).

Siemens Part No. Q115AF - 15A or Q120AF - 20A can be obtained from a local electrical wholesaler and will simply replace any of the

single pole circuit breakers supplied in the pre-wired transfer switch distribution panel.

Standards Index



⚠ WARNING

Loss of life. This product is not intended to be used in a critical life support application. Failure to adhere to this warning could result in death or serious injury.

(W000209)

Strictly comply with all applicable national, state, and local laws, as well as codes or regulations pertaining to the installation of this engine-generator power system. Use the most current version of applicable codes or standards relevant to the local jurisdiction, generator used, and installation site.

NOTE: Not all codes apply to all products and this list is not all-inclusive. In the absence of pertinent local laws and standards, the following publications may be used as a guide (these apply to localities which recognize NFPA and ICC).

1. National Fire Protection Association (NFPA) 70: The NATIONAL ELECTRIC CODE (NEC) *
2. NFPA 10: Standard for Portable Fire Extinguishers *
3. NFPA 30: Flammable and Combustible Liquids Code *
4. NFPA 37: Standard for Stationary Combustion Engines and Gas Turbines *
5. NFPA 54: National Fuel Gas Code *
6. NFPA 58: Standard for Storage and Handling Of Liquefied Petroleum Gases *
7. NFPA 68: Standard On Explosion Protection By Deflagration Venting *
8. NFPA 70E: Standard For Electrical Safety In The Workplace *
9. NFPA 110: Standard for Emergency and Standby Power Systems *
10. NFPA 211: Standard for Chimneys, Fireplaces, Vents, and Solid Fuel Burning Appliances *
11. NFPA 220: Standard on Types of Building Construction *
12. NFPA 5000: Building Construction and Safety Code *
13. ICC — (IRC) International Residential Code **
14. ICC — (IBC) International Building Code **
15. ICC — (IFGC) International Fuel Gas Code **
16. ANSI/ASAE (ASABE) EP364.4 — Installation and Maintenance of Farm Standby Electric Power ***

This list is not all-inclusive. Check with the Authority Having Local Jurisdiction (AHJ) for any local codes or standards which may be applicable to your jurisdiction. The above listed standards are available from the following internet sources:

* www.nfpa.org

** www.iccsafe.org

*** www.asabe.org American Society of Agricultural & Biological Engineers 2950 Niles Road, St. Joseph, MI 49085

Section 2: Unpacking and Inspection

General

NOTE: Carefully inspect contents for damage after unpacking. Unpack and inspect unit immediately upon delivery to identify any damage which may have occurred in transit. Any claims for shipping damage must be filed as soon as possible with freight carrier. This is especially important if unit will not be installed for a period of time.

- This standby generator is ready for installation with a factory supplied and pre-mounted base pad and has a weather protective enclosure intended for outdoor installation only.
- If any loss or damage is noted at time of delivery, have delivery person(s) note all damage on the freight bill, or affix their signature under consignor's memo of loss or damage.
- If a loss or damage is noted after delivery, separate damaged materials and contact freight carrier for claim procedures.
- "Concealed damage" is understood to mean damage to contents of a package not evident at time of delivery, but discovered later.

Required Tools

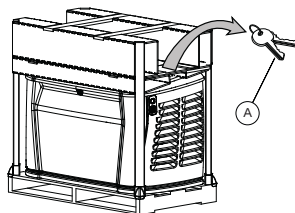
- General SAE and Metric hand tools
 - Wrenches
 - Sockets
 - Screwdrivers
- Standard electrician's hand tools
 - Drill and bits for mounting and routing conduits
- T30 star bit (for access to customer connections)
- 3/16 in hex key (test port on dual shutoff valve)
- Manometer (for fuel pressure checks)
- Meter capable of measuring AC/DC voltage and frequency
- Torque wrenches
- Android or iOS smart device* with latest version of Field Pro app installed

* App is optimized for use on a smart phone.

Unpacking

Proceed as follows to unpack the generator:

1. Remove outer shipping carton.
2. See [Figure 2-1](#). Secure key (A) attached to cardboard above generator. Remove packaging supports.



020278

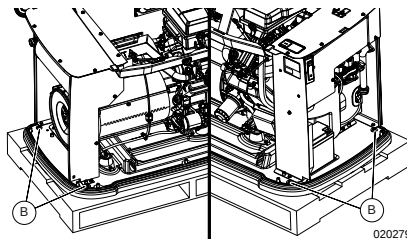
Figure 2-1. Crated Generator With Keys

NOTE: The enclosed keys provided with this unit are intended for service personnel only. (Part number 0G66240KEY)

IMPORTANT NOTE: DO NOT perform next step until generator has been transported to installation site.

3. See [Opening Generator Lid](#) and [Removing Enclosure Panels](#). Open lid and remove enclosure panels.
4. See [Figure 2-2](#). Remove bolts and washers (B) located inside generator enclosure to release pallet. Exercise caution when removing generator. Dragging it off pallet will damage base. The unit must be lifted from wooden pallet to remove.

NOTE: Bolts are provided only for shipping purposes and can be discarded after removal.



020279

Figure 2-2. Pallet Bolts Locations

Opening Generator Lid

Proceed as follows to open generator lid:

1. See [Figure 2-3](#). Use keys to open generator lid. One lock (A) secures generator lid. Lock is located behind bezel in the center of front access panel. Insert key vertically. Press down on lid above lock and turn to the left to unlock.

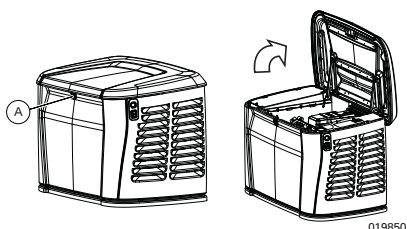


Figure 2-3. Opening the Lid

NOTE: Always verify lock is unlocked before attempting to lift lid.

2. Remove key from lock and secure in a safe place.
3. Lift lid upwards to open.

Removing Enclosure Panels

Generator installation requires removal of front panel and intake side panel. Remove these panels when necessary. Proceed as follows to remove the panels.

Removing Front Access Panel

See [Figure 2-4](#). Remove front access panel (A) by lifting straight up and out after opening generator lid.

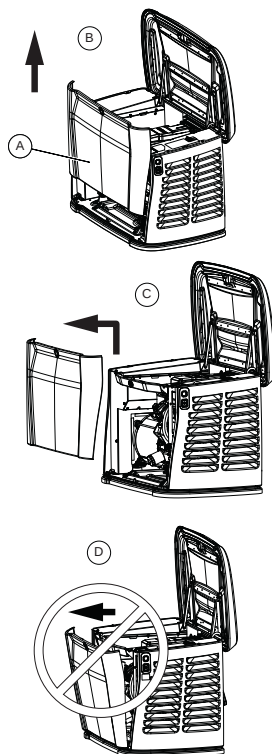


Figure 2-4. Remove Front Access Panel

NOTE: Always lift front access panel straight up before pulling away from enclosure (B and C). Do not pull panel away from the enclosure before lifting up (D).

Removing Intake Side Panel

See [Figure 2-5](#). Intake side panel (A) must be removed to access battery compartment, dual shutoff valve, and sediment trap.

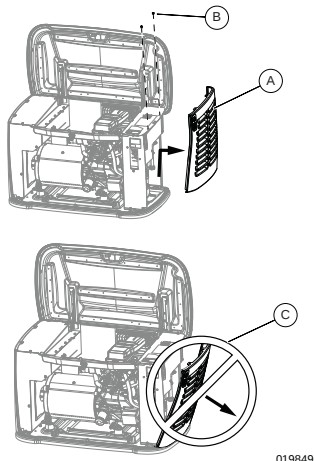


Figure 2-5. Intake Side Panel Removal

Proceed as follows to remove intake side panel:

1. Unlock and open lid.
2. Raise lid and remove front panel.
3. Use a star bit to remove two mounting screws (B).
4. Lift intake side panel up and away from generator.

NOTE: Always lift intake side panel straight up before pulling away from enclosure. Do not pull panel away from enclosure before lifting up (C).

5. Place intake panel in a safe, flat area to prevent damage.
6. Inspect for any hidden freight damage. Contact freight carrier if damage is present.

Customer Connections and Loose Parts

See [Figure 2-6](#) and [Figure 2-7](#) for customer connections and loose parts location. [Figure 2-9](#) illustrates parts shipped loose.

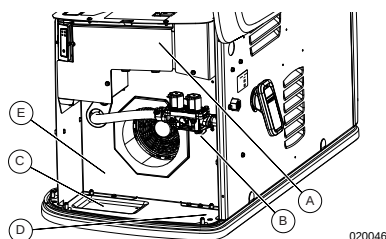


Figure 2-6. Customer Connection Area and Loose Parts Location

A	Customer electrical connection area (behind access panel)
B	Dual shutoff valve
C	Battery compartment (battery not supplied) (PN A0010137451, A0010137452)
D	Positive (+) and negative (-) battery cables
E	Location of "Parts Shipped Loose"

Rear Connections

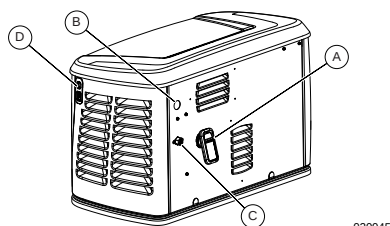


Figure 2-7. Rear Connections

A	Generac Generator Connectivity Accessory - Cellular
B	Main AC/Control wiring hole for 1-1/2 in conduit
C	Fuel connection
D	Generator emergency shutdown switch

NOTE: Generator is equipped with a connectivity accessory. See connectivity accessory owner's manual for further instruction.

Generator Main Line Circuit Breaker (Generator Disconnect)

See [Figure 2-8](#). This is a 3-pole main line circuit breaker (MLCB) (generator disconnect) (A) rated according to relevant specifications.

The generator MLCB (generator disconnect) can be locked in OFF (OPEN) for security. Use an appropriately-sized padlock (not included) with a shackle long enough to pass through both lock tabs (B). The generator MLCB is the overcurrent protection device (OCPD) for the generator feeder conductors. See for more information.

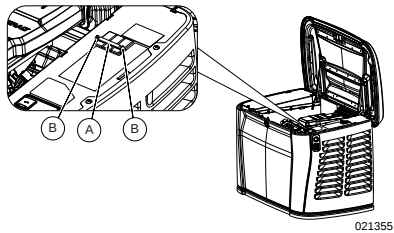


Figure 2-8. Generator Main Line Circuit Breaker

NOTE: DO NOT leave generator MLCB (generator disconnect) locked in the OFF (OPEN) position during normal generator operation. Leaving the generator MLCB (generator disconnect) in OFF (OPEN) position will prevent generator from powering structure during a power outage when placed in AUTO mode.

Parts Shipped Loose

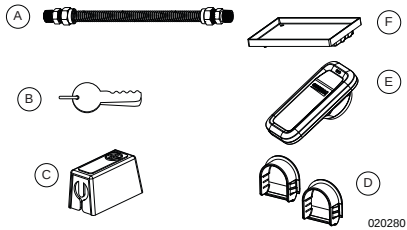


Figure 2-9. Parts Shipped Loose

ID	Description
A	Flexible fuel line
B	Keys
C	Positive (+) battery terminal cover
D	Back panel plugs
E	Generac Generator Connectivity Accessory, Cellular
F	Battery tray
–	Decal—Service entrance warning (not shown)
–	Decal—Through conductors warning (not shown)
–	Decal—Generator disconnect (not shown)
–	Owner’s and installation manuals (not shown)
–	Generac Generator Connectivity Accessory, Cellular manual (not shown)
–	ecobee by Generac thermostat (on select models) (not shown)

Generator Emergency Shutdown Switch

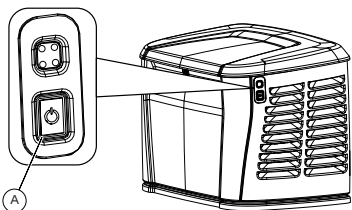
CAUTION

Equipment Damage. The generator emergency shutdown switch is not to be used to power down the unit under normal operating circumstances. Doing so will result in equipment damage.

(C000399)

All generators are equipped with an external means of shutting down the generator which complies with the latest NEC code requirement. Primary generator shutdown sequence is described in [Configuration, Startup, and Testing](#).

See [Figure 2-10](#). A generator emergency shutdown switch (A) is located on the exterior of the generator side panel. This generator emergency shutdown switch shuts down generator and disables restarts.



019856

Figure 2-10. External Generator Emergency Shutdown Switch (all models)

NOTE: Whenever possible, perform primary shutdown procedure before disabling generator with generator emergency shutdown switch.

NOTE: Generator will not start if generator emergency shutdown switch is active. Field Pro app displays "Generator has been stopped via emergency shutdown switch" and a red LED illuminates and flashes. Press OFF button for three seconds to clear this condition. The generator can then be placed in AUTO or MANUAL.

Section 3: Site Selection and Preparation

Site Selection

Site selection is critical for safe generator operation. It is important to discuss these factors with the installer when selecting a site for generator installation:

- Carbon monoxide
- Fire prevention
- Fresh air for ventilation and cooling
- Water ingress prevention
- Proximity to utilities
- Suitable mounting surface
- Readily accessible for maintenance, repair, and first responders

The following pages describe each of these factors in detail.

NOTE: The term “structure” is used throughout this section to describe the home or building where generator is being installed. Illustrations depict a typical residential home. However, instructions and recommendations presented in this section apply to all structures regardless of type.

Carbon Monoxide



⚠ DANGER

Asphyxiation. Running engines produce carbon monoxide, a colorless, odorless, poisonous gas. Carbon monoxide, if not avoided, will result in death or serious injury.

(D000103)

IMPORTANT NOTE: Move to fresh air immediately and seek medical attention if you feel sick, dizzy, or weak while the generator is running or after it stops.

Generator exhaust contains carbon monoxide (CO)—a poisonous, potentially lethal gas that cannot be seen or smelled. The generator must be installed in a well ventilated area away from windows, doors, and openings. The selected location should not allow exhaust gases to be drawn into structures where people or animals may be present.

Carbon Monoxide Detectors

See [Figure 3-1](#). CO detectors (K) should be installed and used to monitor for CO and to warn individuals about the presence of CO.

The manufacturer recommends CO detectors be installed on each level of the structure adjacent to the generator, and tested in accordance with the CO detector manufacturer's instructions and warnings. Install CO detectors to adequately warn the building's occupants of the presence of CO. Contact local authority having jurisdiction (AHJ) for any applicable requirements concerning CO detectors. See NFPA 72, National Fire Alarm and Signaling Code, and Section R315 in the ICC International Residential Code for more information.

IMPORTANT NOTE: Common smoke alarms do NOT detect CO gas. Do not rely on smoke alarms to protect residents or animals from CO. The only way to detect CO is to have functioning CO detectors.

Potential CO Entry Points

See [Figure 3-1](#). Generator exhaust can enter a structure through large openings, such as windows and doors. However, exhaust and CO can also seep into the structure through smaller, less obvious openings.

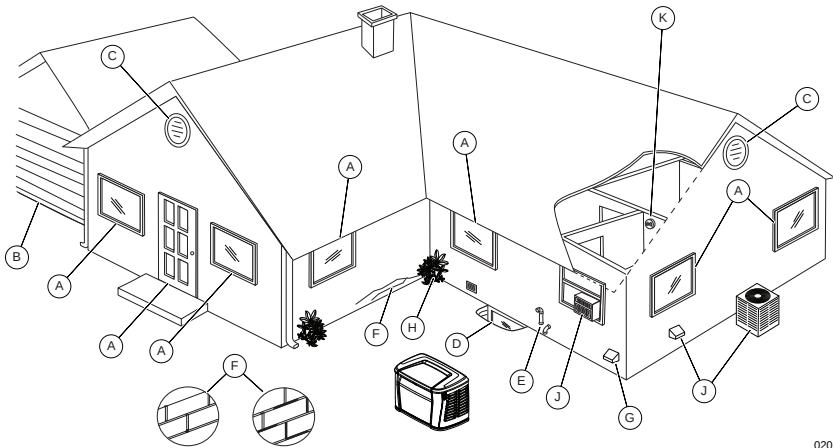
IMPORTANT NOTE: The diagram provided represents general guidelines, and are not all inclusive. A unit placed in accordance within NFPA requirements, including the offset reduction validated through testing by SwRI, may still allow CO within the structure. Unit may need to be installed farther from the structure than the NFPA requirements.

IMPORTANT NOTE: If prevailing winds will cause blowing or drifting, consider using a windbreak at a safe distance from the generator to protect from CO entry.

Protect the Structure

See [Figure 3-1](#). Verify structure itself is correctly caulked and sealed to prevent air from leaking in or out. Voids, cracks, or openings around windows, doors, soffits, pipes, and vents can allow exhaust gas to be drawn into the structure.

Some examples of potential entry points are described and included in, but not limited to, the accompanying table.



020242

Figure 3-1. Carbon Monoxide—Potential Entry Points

ID	Entry Point	Description / Comments
A	Windows and doors	Architectural details which can be (or are) opened to admit fresh air into the structure, including inoperable windows or doors.
B	Garage door	CO can leak into garage if door is open, or does not seal correctly when closed.
C	Attic vent	Attic vents, ridge vents, and soffit vents can all admit generator exhaust.
D	Basement windows, crawl spaces	Windows, hatches, or crawl spaces allowing ventilation to or from lower level of a structure.
E	Furnace intake/exhaust vent	Air intake and exhaust pipes for furnace.
F	Wall cracks	Includes (but not limited to) cracks in wall, foundation, seepage holes in brick/mortar, degraded or damaged brick/mortar, or air gaps around doors, windows, and pipes. See Protect the Structure .
G	Dryer vent	Exhaust duct for clothes dryer.
H	Airflow restrictions	Structural features, including but not limited to: corners, alcoves, fences, courtyards, and areas with heavy vegetation can restrict correct airflow around unit. Exhaust gases can be collected in these areas.

J	HVAC components	Do not direct generator discharge into HVAC components, including but not limited to: make up air systems, AC condensers (which may blow exhaust gas into structure openings), and window AC units. IMPORTANT NOTE: Mechanical and gravity outdoor air intake openings for HVAC supply air systems shall be located according to Section 401 in the ICC Mechanical Code. See ICC Mechanical Code for any additional requirements.
K	CO detector	Semi-permanently mounted device which detects carbon monoxide (CO) within the living area(s) of the structure.

Fire Prevention

The generator must be installed at a safe distance away from combustible materials. Engine, alternator, and exhaust system components become very hot during operation. Fire risk increases if unit is not correctly ventilated, is not correctly maintained, operates too close to combustible materials, or if fuel leaks exist. Also, accumulations of flammable debris within or outside the generator enclosure may ignite.

Distance Requirements

See [Figure 3-2](#). Minimum clearances must be maintained around the generator enclosure. These clearances are primarily for fire prevention, but also to provide sufficient room for removing front and end panels for maintenance purposes.

IMPORTANT NOTE: The diagram provided represents general guidelines, and are not all inclusive. A unit placed in accordance with NFPA requirements, including the offset reduction validated through testing by SwRI, may still allow CO within the structure. Unit may need to be installed farther from the structure than the NFPA requires.

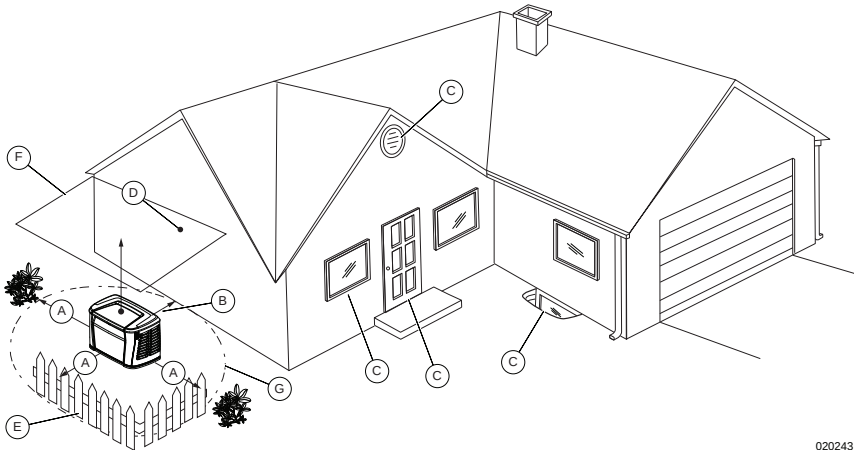


Figure 3-2. Generator Distance Requirements

020243

ID	Description	Definition
A	Front and end clearance	Minimum clearance from the front and ends of generator must be 3 ft (0.91 m). This includes shrubs, bushes, and trees.

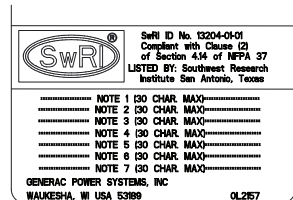
B	Rear clearance	Minimum clearance from the rear of the generator must be 18 in (457 mm). This includes shrubs, bushes, and trees.
C	Windows, vents, and openings	No windows, doors, vents, window wells, or openings in the wall are permitted closer to any point of the generator than what is permitted by locally adopted codes. See Fire Codes, Standards, and Guidelines for more information.
D	Existing wall	The generator should not be placed closer to existing walls than what is permitted by locally adopted codes, while abiding by the front, end, and rear clearances (A, B) listed above.
E	Removable fence	A removable barrier (non-permanent; without footings) installed as a visual surround. Removable fence panels cannot be placed within 3 ft (0.91 m) of the generator.
F	Overhead clearance	Structures, overhangs, or projections from a wall above the engine generator or above the front, end, and rear clearances (A, B) must be at least 5 ft (1.52 m) vertical distance from the top of the engine generator.
G	Maintenance and servicing	Maneuvering space around generator for performing routine maintenance tasks such as battery replacement and engine service. Do not attempt to conceal generator with shrubs, bushes, or plants. See NEC Article 110.26 for more information.

Fire Codes, Standards, and Guidelines

Generator installation must comply strictly with ICC IFGC, NFPA 37, NFPA 54, NFPA 58, and NFPA 70 standards. These standards prescribe the minimum safe clearances around and above the generator enclosure.

NFPA 37

NFPA 37 is the National Fire Protection Association's (NFPA) standard for the installation and use of stationary combustion engines. Its requirements limit the spacing of an engine generator to a minimum of 5 ft (1.5 m) from an opening in a structure or a structure having combustible walls, and require the engine generator to be located where it is readily accessible for maintenance, repair, and first responders. The standard contains an exception which allows an engine generator to be closer to a combustible wall when approved testing demonstrates a fire originating at the engine does not ignite the combustible structure.



002158

Figure 3-3. Southwest Research Institute Marking

NOTE: See [Figure 3-3](#). The Southwest Research Institute (SwRI) is a nationally recognized third party testing and listing agency. SwRI testing certifies a reduction of the minimum clearance from the engine generator to a structure having combustible walls.

The test criteria was to determine the worst case fire scenario within the generator and to determine the ignitability of items outside the engine enclosure at various distances. The enclosure is constructed of non-combustible materials, and the results and conclusions from the independent testing lab indicated that any fire within the engine generator enclosure would not pose any ignition risk to nearby combustibles or structures.

Based on this testing and the requirements of NFPA 37, Sec 4.1.4, the guidelines for installation of the generators listed above are changed to 18 in (457 mm) from the back side of the generator and 3 ft (0.91 m) from the front and ends of the generator to a structure having combustible walls. This offset reduction does not apply to clearances from unprotected openings in the structure or protected openings with fire resistance rating less 1 hour.

For adequate maintenance and airflow clearance, the area above the generator should be at least 5 ft (1.52 m) with a minimum of 3 ft (0.91 m) at the front and ends of the enclosure. This includes trees, shrubs, and bushes. Vegetation not in compliance with these clearance parameters could obstruct air flow. In addition, exhaust fumes from the generator could inhibit plant growth. See [Figure 3-2](#) and the accompanying descriptions.

Generator Maintenance

Regular maintenance is crucial for minimizing exhaust emissions and reducing the risk of fire or equipment failure. For example:

- A dirty air filter or low engine oil level may cause engine to overheat.
- Incorrect spark plug gaps may cause engine backfiring and incomplete combustion.

IMPORTANT NOTE: See Maintenance section of generator owner's manual to view a table of scheduled maintenance tasks and procedures. Perform all maintenance tasks as directed.

Fresh Air for Ventilation and Cooling

Install unit where air inlet and outlet openings will not become obstructed by leaves, grass, snow, etc. If prevailing winds will cause blowing or drifting, consider using a windbreak at a safe distance to protect the unit.

Water Ingress Avoidance

- Select a location on high ground where water levels will not rise and flood the generator. This unit should not operate in, or be subjected to, standing water.
- Install unit where rain gutter downspouts, roof run-off, landscape irrigation, water sprinklers, or sump pump discharge does not flood unit or spray enclosure, including any air inlet or outlet openings.
- Excess moisture can cause excess corrosion and decrease life expectancy of the unit.

Proximity to Utilities

- Contact local utility providers and verify proposed site selection meets all required utility placement requirements before installation. This could affect warranty coverage.
- Remember, laws and or codes may regulate distance and location of unit to specific utilities.
- It is recommended to pick a location where the generator is as close as possible to the transfer switch and the fuel supply, while verifying the site location conforms to the rest of the Site Selection section.

Verify Wi-Fi Range (If Applicable)

See wireless communication accessory manual shipped with the unit if planning to use the Wi-Fi feature.

Transportation Recommendations

Use a suitable cart or equipment to carry generator, including wooden pallet, to installation site. Place cardboard between cart and generator to prevent any damage or scratches to generator.

Do not lift, carry, or move generator by grasping the louvers. Doing so may bend or damage the sheet metal.

Suitable Mounting Surface

Select non-combustible base type as desired or as required by local laws or codes. The generator is typically approved to be placed on pea gravel, crushed stone, or a concrete base pad. Follow all applicable codes if a concrete base pad is required. Verify any base pad meets or exceeds local codes and requirements for wind ratings.

See [Figure 3-4](#). Prepare a rectangular area approximately 5 in (127 mm) thick (A) and approximately 3 in (76.2 mm) longer and wider (B) than the footprint of the generator on all sides when using pea gravel or crushed stone.

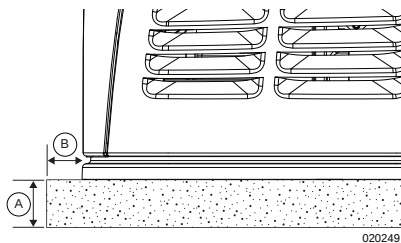


Figure 3-4. Pea Gravel or Crushed Stone

Concrete base pads must be appropriately sized in accordance with national, state, or local building codes.

Verify surface where generator will be mounted is compacted, leveled, and will not erode over time. Generator must be level within 0.5 in (13 mm) all around.

Recommended concrete base pads:
A0006363377 – 3 in (76.2 mm), A0006363376
– 4 in (102 mm).

Placement on Roofs, Platforms, and Other Supporting Structures

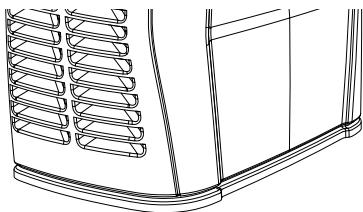
Where required to place generator on a roof, platform, deck, or other supporting structure, generator must be placed in accordance with the requirements in NFPA 37, Section 4.1.3. See [Fire Codes, Standards, and Guidelines](#) for permissible clearance reductions. Surface beneath the generator and beyond must be noncombustible to a minimum distance of 12 in (30.5 cm). Contact local building inspection department or fire department to determine which noncombustible materials are approved for installation.

Section 4: Generator Placement

Generator Placement

See [Transportation Recommendations](#) before moving or placing generator.

See [Figure 4-1](#). All air-cooled generators come with an integrated composite pad. This integrated composite pad elevates the generator and helps prevent water from pooling around base.



020462

Figure 4-1. Integrated Composite Pad

The integrated composite pad allows the generator to be placed on two types of manufacturer approved surfaces:

- on 5 in (12.7 cm) of compacted pea gravel or crushed stone
- on a manufacturer approved composite or concrete base pad

See local codes to verify what type of site base is required. If a concrete pad is required, all federal, state, and local codes must be followed. Place generator, with integrated composite pad attached, and position correctly as per dimensional information given in [Site Selection and Preparation](#).

NOTE: Generator must be level within 0.5 in (13 mm).

NOTE: DO NOT remove integrated composite pad for mounting generator to concrete. The integrated composite pad is pre-drilled to accommodate mounting bolts.

See [Figure 2-2](#). The four pallet bolt locations are used to mount generator to concrete base. Four mounting holes are available if codes require securing generator to concrete. Mounting holes are located inside the generator compartment — one near each corner.

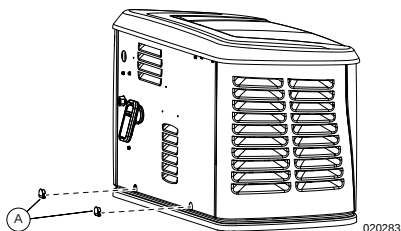
Four 3/8 in (or M10) lag bolts (not supplied) are recommended for securing generator to a concrete pad.

NOTE: The top of the generator carton has a template which can be used to mark concrete pad to pre-drill the mounting holes.

Back Panel Plugs Installation

Proceed as follows to install back panel plugs:

1. Locate the two back panel plugs supplied with the loose parts. (See Parts Shipped Loose.)
2. Locate the two holes in the bottom of the generator back panel.
3. See [Figure 4-2](#). Install back panel plugs (A) into generator back panel.



020283

Figure 4-2. Installing Back Panel Plugs

Section 5: Fuel Conversion/Gas Connections

Fuel Requirements and Recommendations



⚠ DANGER

Explosion and fire. Fuel and vapors are extremely flammable and explosive. No leakage of fuel is permitted. Keep fire and spark away. Failure to do so will result in death or serious injury.

(D000192)

NOTE: NG is lighter than air and will collect in high areas. LP gas is heavier than air and will settle in low areas.

LP gas should only use a vapor withdrawal system. This type of system uses vapors formed above liquid propane in the storage tank.

The unit will run on NG or LP gas, but has been factory-configured to run on NG.

NOTE: Should the primary fuel need to be changed to LP gas, the fuel system must be reconfigured. See [Fuel Conversion](#) for instructions on converting the fuel system.

BTU Content

Recommended fuels should have a BTU content of at least 1,000 BTU/ft³ (37.26 MJ/m³) for NG; or at least 2,500 BTU/ft³ (93.15 MJ/m³) for LP gas.

NOTE: BTU fuel content information is available from fuel supplier.

Fuel Pressure

Required fuel pressure for NG is 3.5 – 7.0 in water column (0.87 – 1.74 kPa) at generator fuel inlet. Required fuel pressure for LP gas is

10 – 12 in water column (2.49 – 2.99 kPa) at generator fuel inlet.

NOTE: The primary regulator for LP gas supply is NOT INCLUDED with generator.

NOTE: All pipe sizing, construction, and layout must comply with NFPA 54 for NG applications and NFPA 58 or ICC IFGC for LP gas applications. Verify fuel pressure NEVER drops below required specification once generator is installed. See the NFPA website at www.nfpa.org for further information regarding NFPA requirements.

Always contact local fuel suppliers or fire marshal to verify codes and regulations for correct installation. Local codes will mandate correct routing of gaseous fuel line piping around gardens, shrubs, and other landscaping.

Piping strength and connections should be given special consideration for installations in areas at risk for flooding, tornadoes, hurricanes, earthquakes, and unstable ground.

IMPORTANT NOTE: Use an approved pipe sealant or joint compound on all threaded NPT fittings.

NOTE: All installed gaseous fuel piping must be purged and leak tested prior to initial startup in accordance with local codes, standards, and regulations.

Fuel Conversion

The fuel selection (LP/NG) must be configured in the Field Pro app during initial setup prior to first startup using the guided setup process, or in the generator configuration settings.

Fuel Consumption

Generator	Natural Gas*		Propane**	
	1/2 Load	Full Load	1/2 Load	Full Load
20 kW	5.35 (189)	8.21 (290)	1.99 (7.53) [72.4]	3.4 (12.86) [123.6]
* Natural gas is in m³/h / ft³/h ** Propane is in US gal/h (LP) / L/h (LP) / ft³/h (LPV) *** Values given are approximate These are approximate values. Use the appropriate spec sheet or fuel data decal for specific values. Verify gas meter is capable of providing enough fuel flow to include household appliances and all other loads. NOTE: The fuel supply and pipe MUST be sized at 100% load BTU/h (Megajoule/h) rating. Always see fuel data decal for the correct BTU/h or Megajoule/h, and required fuel pressures: - Natural Gas: - BTU/h = ft³/h x 1,000 - Megajoules/h = m³/h x 37.26 - Liquid Propane Gas (Vapor): - BTU/h = ft³/h x 2,500 - Megajoules/h = m³/h x 93.15				

Fuel Line Sizing

Selecting the correct size fuel line is crucial to correct operation of the unit.

IMPORTANT NOTE: Generator inlet size DOES NOT dictate size of gas pipe to be used!

For further information, see NFPA 54 for NG, or NFPA 58 or ICC IFGC for LP.

Measure distance from generator to fuel source on a low pressure gas system.

IMPORTANT NOTE: Generator should be plumbed directly from the fuel source through an appropriately sized and correctly placed fuel pressure regulator, not off the end of an existing low pressure system.

Flexible Fuel Line Extensions

Part #	Length	Interior Diameter
10000006498	24 in (61 cm)	1 in (25 mm)
10000000499	48 in (122 cm)	1 in (25 mm)
10000000500	72 in (183 cm)	1 in (25 mm)
10000009776	48 in (122 cm)	3/4 in (19 mm)
10000009777	72 in (183 cm)	3/4 in (19 mm)
10000009793	24 in (61 cm)	3/4 in (19 mm)

Natural Gas Pipe Sizing

To determine correct NG pipe size, find the kW rating of generator in the left column, and trace to the right. The number to the right is maximum length (measured in ft / m) allowed for the pipe sizes on top. Pipe sizes are measured by trade size diameter to include any fittings, valves (must be full flow), elbows, tees, or angles.

NOTE: See Table B.3.2 in NFPA 54 or Table A.2.2 in the ICC IFGC, Equivalent Lengths of Pipe Fittings and Valves for the correct values to be added to overall fuel piping length. Tables are based on schedule 40 black pipe. If installing any other piping system, follow pipe sizing charts for selected piping system.

Table 5-1. NG Pipe Sizing

Pipe Size (in / mm)	For 5–7 in Water Column (1.24–1.74 kPa)					For 3.5–5 in Water Column (0.87–1.24 kPa)			
	Allowable Pipe Distances (ft/m)								
	0.5/13	0.75/19	1/25	1.25/32	1.5/38	0.75/19	1/25	1.25/32	1.5/38
20 kW	—	10/3.1	30/9.1	115/35.1	250/76.2	—	10/3.1	60/18.3	125/38.1

LP Gas Pipe Sizing

To determine correct LP gas pipe size, find the kW rating of generator in the left column, and trace to the right. The number to the right is maximum length (measured in ft / m) allowed for pipe sizes on top. Pipe sizes are measured by trade size diameter to include any fittings, valves (must be full flow), elbows, tees, or angles. See Table B.3.2 in NFPA 54 or Table A.2.2 in the ICC IFGC, Equivalent Lengths of Pipe Fittings and Valves for the correct values to be added to overall fuel piping length.

NOTE: Pipe sizes are from the outlet of the second stage regulator to the fuel shutoff valve. Table is based on schedule 40 black pipe. If installing any other piping system, follow the pipe size charts for the selected piping system.

NOTE: Recommended minimum LP tank size is 250 US gal (946 L). Contact LP provider to correctly size LP tank to generator. Vertical tanks, which are measured in pounds (or kilograms), are permitted if correctly sized for the generator. Do not connect generator to a 20 or 30 lbs LP tank.

Table 5-2. LP Gas Pipe Sizing

Pipe Size (in / mm)	For 10–12 in Water Column (2.49–2.99 kPa)			
	Allowable Pipe Distances (ft/m)			
	0.5/13	0.75/19	1/25	1.25/32
20 kW	—	40/12.2	175/53.3	550/167.6

Installing and Connecting Fuel Lines



⚠ DANGER

Explosion and fire. Fuel and vapors are extremely flammable and explosive. No leakage of fuel is permitted. Keep fire and spark away. Failure to do so will result in death or serious injury.

(D000192)

IMPORTANT NOTE: NG and LP gas are highly volatile substances. Strictly adhere to all safety procedures, codes, standards, and regulations.

Fuel line connections should be made by a certified contractor familiar with local codes. Always use AGA-approved gas pipe and a quality pipe sealant or joint compound.

Verify capacity of NG meter or LP tank to provide sufficient fuel for both the generator and other operating appliances.

Sediment Trap

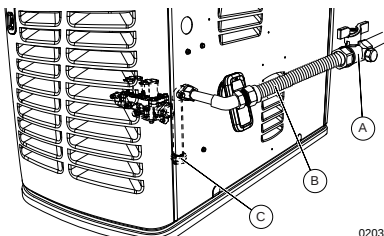
See [Figure 5-1](#). Some local codes require a sediment trap (C). The fuel regulator connection has an integrated sediment trap.

The sediment trap must be cleaned periodically according to local codes. See owner's manual for more information.

Fuel Shutoff Valve

See [Figure 5-1](#). The generator will require an external manual fuel shutoff valve (A) on the fuel line.

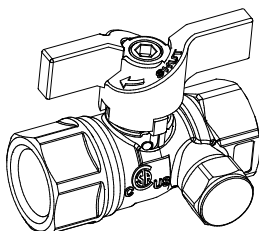
NOTE: Fuel shutoff valve must be installed at a readily accessible location, and within 6 ft (1.8 m) of generator fuel inlet.



020312

Figure 5-1. Sediment Trap, Fuel Shutoff Valve with Manometer Port, and Flexible Fuel Line

[Figure 5-2](#) illustrates a fuel shutoff valve with a manometer port for making fuel pressure checks. This optional accessory fuel shutoff valve permits making pressure checks for diagnostic purposes without going into the generator enclosure.



000743

Figure 5-2. Fuel Shutoff Valve with Manometer Port

Fuel shutoff valves available through an IASD:

- 1/2 in ball valve, part number 0K8752
- 3/4 in ball valve, part number 0K8754
- 1 in ball valve, part number 0K8184
- 1-1/4 in ball valve, part number 0L2844
- 1-1/2 in ball valve, part number 0L2845

Flexible Fuel Line

See [Figure 5-1](#). A flexible fuel line (B) is required and must comply with ANSI Z21.75/ CAS 6.27 standards. This flexible fuel line must be installed between the generator fuel Inlet connection and a required, readily accessible, fuel-gas shutoff valve.

Flexible fuel line is necessary to isolate vibration from the generator and reduce stress on the fuel-piping system. This inhibits the possibility of fuel-gas line damage and leaks at connection points.

Flexible fuel line is required to be a listed and labeled "Outdoor Appliance Connector" (per IFGC section 411.1), which must be installed in accordance with the manufacturer's instructions.

Flexible fuel line should be installed horizontally to prevent potential stressing of the fuel piping system due to normal generator vibrations and soil compaction induced by soil saturation, regional seismic activity, and normal generator/engine vibration. Small bends and offsets are permissible, but must be smooth and free from buckling, kinks, cracks, or other evidence of mechanical damage.

NOTE: This generator design can accommodate flexible fuel line connection directly to the generator fuel inlet or connected to the generator through compliant fuel-gas pipe fittings as required for correct installation. These installations must comply with all applicable manufacturer, national, and local or AHJ standards and requirements.

Checking Fuel Pressure

Proceed as follows to check fuel pressure at fuel regulator in the generator.

1. Close fuel supply valve.
2. See [Figure 5-3](#). Remove far right fuel pressure test port from fuel regulator and install fuel pressure tester (manometer).

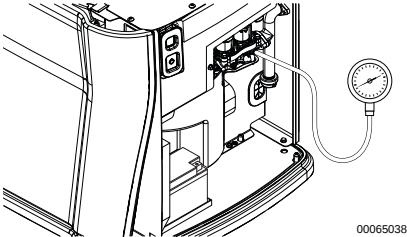


Figure 5-3. Checking Pressure with Manometer

3. Open fuel supply valve and verify fuel pressure is within specified values.
4. Record static fuel pressure:
5. Close fuel supply valve when completed. Keep manometer connected for future tests of generator while starting, running, and under loads.

Performing Fuel System Leak Test

⚠ DANGER



Explosion and fire. Fuel and vapors are extremely flammable and explosive. No leakage of fuel is permitted. Keep fire and spark away. Failure to do so will result in death or serious injury.

(D000192)

All products are factory-tested before shipping to verify the performance and integrity of the fuel system. However, it is important to perform a final fuel system leak test before starting the generator. The entire fuel system should be tested from supply to regulator.

See [Figure 5-4](#). Perform a final fuel system leak test after generator installation. The test will identify possible leaks at all connection points (A).

It is best practice to perform a fuel system leak test during normally-scheduled maintenance.

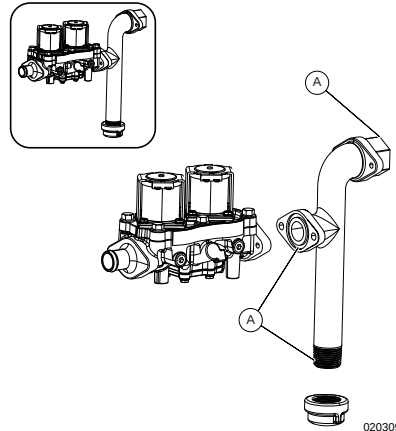


Figure 5-4. Connection Points to Leak Check

Inspect for leaks by spraying all connection points with a non-corrosive gas leak detection fluid. The solution should not be blown away or form bubbles.

Natural Gas Installation (Typical)

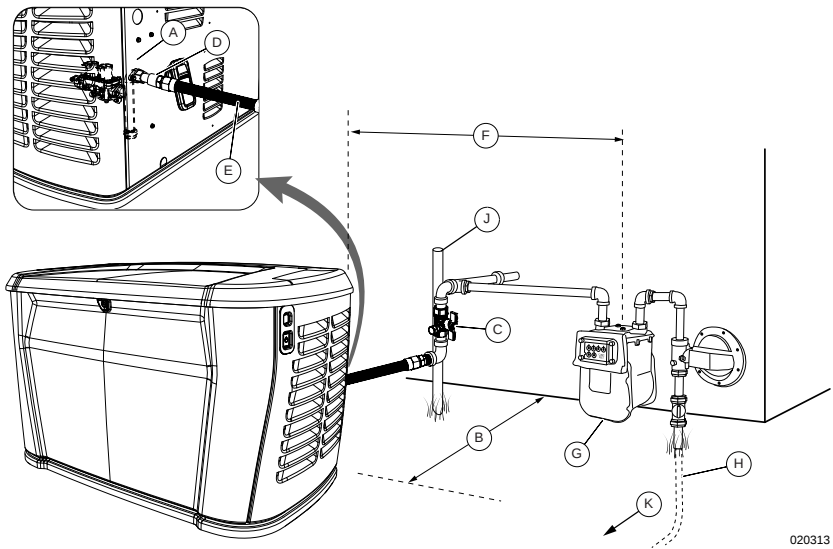
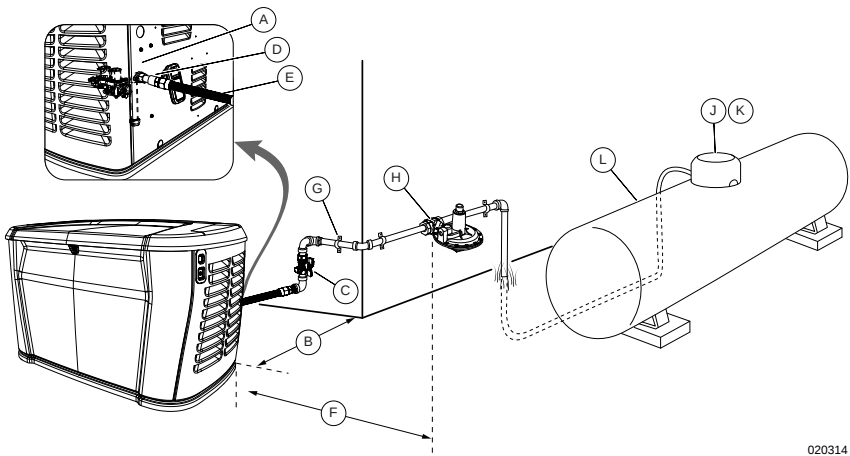


Figure 5-5. Natural Gas Installation (typical)

020313

NG BTU/h = ft ³ /h X 1,000 Megajoules/h = m ³ /h X 37.26	
A	Fuel data decal
B	Minimum distance from rear obstruction—see Distance Requirements
C	Manual fuel shutoff valve (pressure port optional). Must be located no more than 6 ft (1.83 m) away from fuel inlet
D	Pipe fittings
E	Flexible fuel line (shipped loose)
F	Verify clearance with gas provider. A minimum of 5 ft (1.5 m) of piping after the regulator before connecting to the generator is required. Local codes and regulator manufacturer may have further clearance requirements.
G	Size gas meter for generator operating at FULL load plus all appliance loads
H	For underground installations, verify piping system for code compliance
J	Reinforcing rod with clamps
K	To gas main
All items field supplied, excluding flexible fuel line	

LP Gas (Vapor) Installation (Typical)



020314

Figure 5-6. LP Gas (Vapor) Installation (typical)

LPG BTU/h = ft ³ /h X 2,500 Megajoules/h = m ³ /h X 93.15	
A	Fuel data decal
B	Minimum distance from rear obstruction—see Distance Requirements
C	Manual fuel shutoff valve (pressure port optional). Must be located no more than 6 ft (1.83 m) away from fuel inlet.
D	Pipe fittings
E	Flexible fuel line (shipped loose)
F	Verify minimum distance requirements for regulator vent according to local gas codes. A minimum of 5 ft (1.5 m) of piping after the regulator before connecting to the generator is required. Local codes and regulator manufacturer may have further clearance requirements.
G	Clamp
H	Secondary fuel pressure regulator
J	Manual shutoff valve
K	Primary fuel pressure regulator
L	Fuel tank—sized large enough to provide required MJ/BTU for generator operating at FULL load and ALL connected appliance loads. Be sure to correct for weather evaporation.
All items field supplied, excluding flexible fuel line	

Section 6: Electrical Connections

Generator Connections

See [Figure 6-1](#). The electrical wiring enclosure is located behind an access panel on intake end of unit. Remove intake side panel as directed in [Removing Intake Side Panel](#), and then remove access panel. Connect wires according to diagram and tables.

Using main AC / control wiring hole, install conduit and main AC and control wires between generator and transfer switch.

NOTE: All conductors for main AC and control circuit wiring must be rated for 300V (minimum). Control system interconnections may consist of T1, 00/T2, N1, N2, N3, 0, 194, and 23. The generator control circuit wiring is classified in the NEC as "Non-Power-Limited Remote-Control and Signalling Circuits." All generator control circuit conductors and installation must comply with the applicable sections of the NEC. The use of low voltage cables for the generator control circuit wiring is prohibited. See instruction manual of the specific engine generator for wiring connection details. Recommended wire gauge sizes for this wiring depends on wire length, as recommended in [Table 6-3](#).

Exception: Non-power-limited remote-control and signaling circuit conductors rated 1,000 volts AC, 1,500 volts DC, nominal, or less and power-supply circuits are permitted to occupy the same cable, enclosure, or raceway without a barrier if all conductors have an insulation rating equal to at least the maximum circuit voltage applied to any conductor within the enclosure, cable, or raceway, and the equipment powered is functionally associated.

1. See [Figure 6-1](#). Strip insulation from wire ends. Do not remove excessive insulation. Route sense wires under customer connection block (K), and connect to sense wire terminal block (B). Push down on spring loaded connection point with a flat head screwdriver, insert wire, and release.
2. Using the same process, route control wires under customer connection block, and connect to control wire terminal block (A).

NOTE: Any excess wiring must remain under the customer connection block.

NOTE: Only bare wire should be inserted into each terminal. Do not insert any wire insulation into terminals.

NOTE: Damage caused by mis-wiring of the interconnect wires is not warrantable.

Remote Generator Shutdown Switch Connections

See [Figure 6-1](#). To install a remote generator shutdown switch: remove the terminal block jumper (C) from between terminals 395A and 395B, and connect control wires to these terminals for the remote generator shutdown switch.

Control Wiring

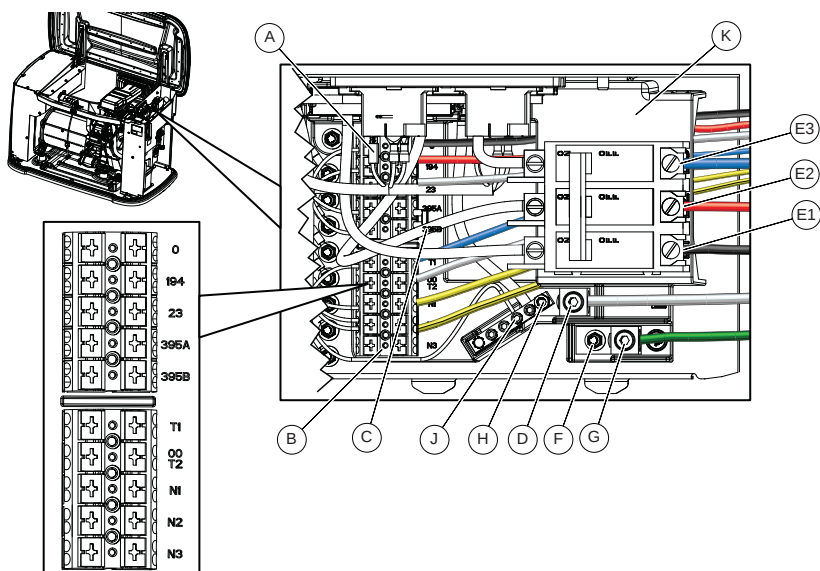


Figure 6-1. Electrical Wiring Connections

00051308

Table 6-1. Electrical Wiring Connection Points

ID	Description	ID	Description	ID	Description
A	Control wire terminal block	E2	Power lug E2	H	Neutral stud
B	Sense wire terminal block	E3	Power lug E3	J	Neutral bar
C	Terminal block jumper	F	Ground stud	K	Customer connection block
D	Neutral lug	G	Equipment ground lug		
E1	Power lug E1				

Table 6-2. Customer Wiring Connections

Wire Color	Wire Numbers
YELLOW	N1, N2, & N3 - 208 VAC - Sensing for utility dropout and pickup
BLUE *	T1 - Fused 120 VAC for battery charger
WHITE *	00/T2 - Neutral for battery charger
BLACK **	0 - DC (-) Common ground wire
RED	194 - DC (+) 12 VDC for transfer controls
WHITE	23 - Transfer control signal wire

Table 6-3. Control Wire Recommended Length and Size (Use 75 °C copper wire)

Maximum Wire Length	Recommended Wire Size
1–115 ft (0.3–35 m)	No. 18 AWG
115–185 ft (35–56 m)	No. 16 AWG
185–295 ft (56–89 m)	No. 14 AWG
295–460 ft (89–140 m)	No. 12 AWG

* Must be connected to keep battery charged whether unit is running or not.

** Required if generator is paired with optional Digital Power Management (DPM) smart technology.

Table 6-4. Electrical Connections and Terminal Torques

Electrical terminals are rated for 167 °F (75 °C) conductors (copper or aluminum wire)				
#	Description	Breaker Current Rating (amps)	Terminal Conductor Size Range (CU-AL)	Terminal Torque Spec
1	Power wire terminals	80A	6-4 AWG 3-2/0 AWG	45 in-lb (5.1 Nm) 50 in-lb (5.6 Nm)
2	Neutral lug (D)	-	14-2/0 AWG	120 in-lb (13.6 Nm)
3	Equipment ground lug (G)	-	14-2/0 AWG	120 in-lb (13.6 Nm)
4	Neutral bus bar (J)	-	6-4 AWG 8 AWG 14-10 AWG	35 in-lb (3.95 Nm) 25 in-lb (2.82 Nm) 20 in-lb (2.82 Nm)

Main AC Wiring (Generator Feeder Conductors)

NOTE: Generator feeder conductor ampacity and size shall correspond with the generator manufacturer installed MLCB (generator disconnect)/overcurrent protection device. (NEC Section 445.13 and 240.4[B])

NOTE: Main AC wiring must be in accordance with local jurisdiction and codes.

NOTE: Utility, load, and generator phase rotations must be validated and match A-B-C or C-B-A. To change phase rotation, interchange any two leads.

NOTE: Raceway connections to the generator must be flexible. Ridged raceway connections to the generator are only permitted where approved expansion fittings are installed.

NOTE: If used, splices must be rated for minimum 167 ° F (75 ° C) (copper or aluminum).

NOTE: Generator lugs are rated at 167 °F (75 °C), copper or aluminum.

1. Strip insulation off wire ends. Do not remove excessive insulation.

2. See [Figure 6-1](#). Loosen lugs at neutral (D), ground (G), and power wire (mains) terminals (E1, E2, and E3).
3. Connect ground wire to ground lug and tighten to required specification. See [Table 6-4](#).
4. Connect neutral wire to neutral lug, if applicable. Tighten to required specification. See [Table 6-4](#).
5. Insert power wires (E1, E2, and E3) into their corresponding lugs. Tighten to required specification. See [Table 6-4](#).

NOTE: Neutral wire must remain connected to keep battery charged whether generator is running or not.

NOTE: Neutral bonding – For installations requiring neutral to be bonded to ground, this is done on the customer connections terminals inside generator.

See [Figure 6-1](#). Connect a suitably sized system bonding jumper in accordance with NEC Table 250.102(C)(1) from neutral bar (J) to ground stud (F). Tighten ground stud nut to 35 **in-lb** (3.95 Nm). This is required when generator is installed as a separately derived system. Generator will also require a connection to a grounding electrode system in accordance with NEC Article 250.64. It is not required when generator is a backup source in

a utility supplied electrical system with a 3-pole transfer switch. Installation must be made in accordance with NEC Articles 250.30 and 250.35 (A) if generator will be installed as a separately derived system.

NOTE: Tighten all wiring lugs, bus bars, and connection points to required torque specifications.

Conductors of AC and DC circuits, rated 1,000 volts nominal or less, shall be permitted to occupy the same equipment, cable, or conduit. All conductors must have an insulation rating equal to at least the maximum circuit voltage applied to any conductor within the equipment, cable, or conduit. See NEC 300.3(C)(1).

Service Entrance Decals

See [Figure 2-10](#). Locate service entrance-related decals in the loose parts bag.

- Place service disconnect decal next to generator MLCB (generator disconnect) (if required by local codes).
- Place service entrance warning decal in an appropriate location according to instructions printed on the decal.

Common Alarm Relay (Option)

Alarms relating to generator and engine performance appear in the Mobile Link® or Field Pro app. The controller is equipped with a common alarm relay, providing contacts for an optional customer-supplied external alarm indicator.

The common alarm relay is normally open until an alarm occurs, triggering relay to close contacts.

Terminals for common alarm relay are provided in the wiring harness near the controller plug (Wires 209 and 210).

Contact rating is for resistive load only:

Contact rating	200 mA at 12 VDC
----------------	------------------

Battery Requirements

12 volts, AGM Powersport Battery Group BTX30L, 400CCA minimum.

NOTE: Do not use external battery chargers.

Battery Installation

⚠ WARNING



Explosion. Batteries emit explosive gases while charging. Keep fire and spark away. Wear protective gear when working with batteries. Failure to do so could result in death or serious injury.

(W000137)

⚠ WARNING



Risk of burns. Batteries contain sulfuric acid and can cause severe chemical burns. Wear protective gear when working with batteries. Failure to do so could result in death or serious injury.

(W000138)

⚠ WARNING



Explosion. Batteries emit explosive gases. Always connect positive battery cable first to avoid spark. Failure to do so could result in death or serious injury.

(W000133)

⚠ WARNING



Risk of burn. Do not open or mutilate batteries. Released electrolyte solution has been known to be harmful to the skin and eyes and to be toxic. If electrolyte contacts skin or eyes, flush with water and seek immediate medical attention.

(W000163)

- Servicing of batteries is to be performed or supervised by personnel knowledgeable of batteries and the required precautions. Keep unauthorized personnel away from batteries.
- Fully charge battery before installing it.

Complete the following steps before installing and connecting battery:

- Unlock and lift lid.
- Verify generator is OFF.
- Press SERVICE button on control panel.
- Remove front and intake side panels.
- Turn off utility power supply to transfer switch.
- Remove 7.5A fuse from generator control panel.

Connecting the Battery



WARNING

Explosion. Batteries emit explosive gases. Always connect positive battery cable first to avoid spark. Failure to do so could result in death or serious injury.

(VW000133)

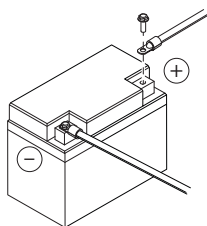


CAUTION

Equipment damage. Do not make battery connections in reverse. Doing so will result in equipment damage.

(C000167)

See [Figure 6-2](#). Battery cables (+, —) were factory connected at the generator.

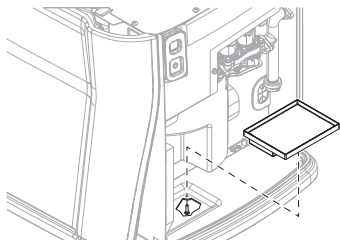


00065050

Figure 6-2. Battery Cable Connections

Proceed as follows to connect battery cables to battery terminals:

1. See [Figure 6-3](#). Install battery tray. Verify alignment pins are inserted in metal base.



00065051

Figure 6-3. Install Battery Tray

2. See [Figure 6-2](#). Connect red positive (+) battery cable (from starter contactor) to positive (+) battery terminal. Position positive (+) battery cable to allow red positive (+) battery terminal cover to fit over positive (+) battery terminal. Tighten to 45–50 **in-lb** (5–6 Nm).
3. Install red positive (+) battery terminal cover (shipped with loose parts).
4. Connect black negative (-) battery cable (from frame ground) to negative (-) battery terminal. Tighten to 45–50 **in-lb** (5–6 Nm).
5. Install intake side and front panels.

6. Press SERVICE button on control panel. Verify blue SERVICE light is off.
7. Close and lock lid.

NOTE: Apply dielectric grease to battery terminals to prevent corrosion.

NOTE: In areas where temperatures fall below 32 °F (0 °C), a battery heater is recommended to aid in cold climate starting. The battery heater is available as part of a cold weather kit from any IASD.

Battery Disposal

Always recycle batteries in accordance with local laws and regulations. Contact your local solid waste collection site or recycling facility to obtain information on local recycling processes. For more information on battery recycling, visit Call2Recycle website at: <http://Call2Recycle.org/locator>.

Section 7: Configuration, Startup, and Testing

Generator Setup

Red OFF LED will illuminate on generator control panel and external LED panel to indicate unit is powered. Generator must be configured in the Field Pro app before it will automatically run in the event of a power outage.

Control Panel Interface

The control panel interface is located under the enclosure lid. Open lid as directed in [Opening Generator Lid](#).

Installing Generator Connectivity Accessory

See owner's manual included with connectivity accessory for installation instructions before proceeding with generator setup.

Registration

Registration is a required step to support Activation and can be completed in the Generac Field Pro application during initial configuration or at www.register.generac.com. Generac dealers may also complete registration in G360 or by enrolling unit in Fleet.

Register unit using QR code below:



Figure 7-1.

Configuration

Proceed as follows to configure generator:

NOTE: The following procedure must be completed before generator will run in AUTO mode.

1. Download Generac Field Pro mobile application from Apple or Google Play app store.
2. Login to app and follow on-screen instructions to connect to generator.

3. Follow guided process to configure generator and complete setup process.
4. Generator may be set to AUTO using the keypad upon completing guided setup process.

NOTE: Activation happens automatically by the connectivity accessory once unit is registered (when connected via Wi-Fi or cellular), or through the Field Pro app when connectivity accessory is not connected or cannot connect.

Cold Smart Start

The Cold Smart Start feature is factory-enabled, and can be disabled in the Configurations menu in the Field Pro app. Generator will monitor ambient temperature and adjust its warm-up delay accordingly when Cold Smart Start is enabled. If ambient temperature is below a fixed temperature upon startup in AUTO mode (per chart below), generator will warm up for 30 seconds, allowing engine to warm before load is applied. If ambient temperature is at or above fixed temperature, generator will start up with normal warm-up delay of six seconds. See Cold Smart Start section in owner's manual.

Table 7-1. Cold Smart Start Set Points

Generator Size	20 kW
Fixed Temperature	20 °F (-7 °C)

Load Shed Before Return to Utility

Load shed before a return to utility is factory-disabled, but can be enabled in the Field Pro app.

When enabled, the generator will start a load shed event by reducing the frequency to trigger Generac Energy Management devices to "shed" their associated loads before returning to target frequency and commanding the transfer switch to return to utility. This verifies the managed load is off before the transfer to utility, which is intended to prevent certain undesirable conditions for the given load.

Using the AUTO/OFF/MANUAL/SERVICE Buttons

Button	Description of Operation
AUTO	Activates fully automatic system operation. Allows unit

	to automatically start and exercise generator according to exercise timer settings (see Setting the Exercise Timer).
OFF	Shuts down engine and prevents automatic operation and exercise of unit.
MANUAL	Cranks and starts generator. Transfer to standby power will not occur unless there is a utility failure.
SERVICE	Suspends Mobile Link® notifications and locks out the ability to receive remote start/stop commands. Allows unit to be placed in any other mode (AUTO, OFF, MANUAL) at the same time as SERVICE mode for diagnostics or servicing purposes.

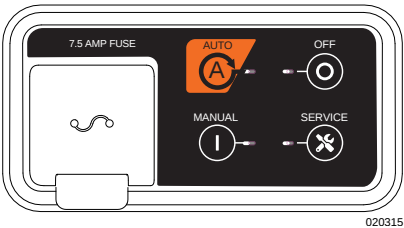


Figure 7-2. Generator Control Panel

Setting the Exercise Timer

This generator is equipped with a configurable exercise timer. Configuration can be performed through the Field Pro application. There are six settings for the exercise timer:

Day/Time: Generator will start and exercise for period defined, on day of week and at time of day specified. During this exercise period, unit runs for the configured duration and then shuts down.

Exercise Frequency: Exercise Frequency can be set to Weekly, Biweekly, or Monthly. If Monthly is selected, day of month must be selected from 1–28. Generator will exercise on scheduled day each month.

Transfer on Scheduled Exercise: Transfer of loads to generator output will occur if setting is enabled for 3, 6, or 12 month exercise interval. This will be done at normal speed and voltage. Default setting is Disabled.

Exercise Duration: Exercise duration is adjustable between 5– 20 minutes. Default duration is 5 minutes.

NOTE: If connected to the internet, exercise timer will automatically adjust for Daylight Saving Time.

NOTE: The exercise feature will operate only when generator is in AUTO, and will not work unless this procedure is performed. If NOT connected to the internet, current date/time will need to be reset by connecting to generator via Field Pro app every time the 12 volt battery or 120VAC T1 power is disconnected and then reconnected, and/or when the fuse is removed.

Low Speed Exercise (Quiet-Test™) Profile: Unit will run at operating speed for approximately five seconds, then drop speed to prepare for Quiet-Test. Speed will drop to predetermined Quiet-Test speed after approximately 40 seconds and continue to run until Quiet-Test is complete, as set for exercise time length.

Smart Exercise: Selectable function which monitors generators last-time-ran. Unit will skip scheduled exercise if generator ran for at least 5 consecutive minutes within the 72 hours prior to a scheduled exercise.

[Table 7-2](#) details exercise information and programming options for all home standby generators.

NOTE: If Quiet-Test is disabled, generator will exercise at the rated rpm.

Table 7-2. Generator Exercise Characteristics

Generator Size	20 kW
Exercise Frequency Options	Weekly/Bi-Weekly/ Monthly
Exercise Time Length	5*-20 minutes
Transfer on Exercise Frequency Options	Disabled*, 3, 6, 12 month

* Default setting

Exercise Operation in Apps

Exercise Now: Structure is not powered by generator power source during exercise. Available in Field Pro and Mobile Link apps.

Exercise Now with Transfer: Structure is powered by generator power source during

exercise. Available in Field Pro and Mobile Link apps.

Before Initial Startup

CAUTION

Engine damage. Verify proper type and quantity of engine oil prior to starting engine. Failure to do so could result in engine damage.

(C000135)

NOTE: The unit comes filled with 5W-30 weight organic oil from the factory. Check oil level and add appropriate viscosity and amount of oil if necessary.

After the 25 hour break-in period, it is recommended to use Generac's proprietary 5W-20 gaseous engine oil (GEO) for continuous use. It is specifically formulated for use in gaseous powered Generac generators.

Interconnect System Self Test Feature

This controller goes through a system self test at startup, which checks for utility voltage on DC circuits. This test prevents damage if installer incorrectly connected AC utility power sense wires into the DC terminal block. The Field Pro app will display a warning message and lock out the generator if utility voltage is detected at the DC terminal block, preventing damage to the controller. Power to controller must be removed to clear this warning. Field Pro app will display an alarm any time AC voltage is present on DC inputs 194, 23. It will display an alarm if input 194 is shorted to ground.

NOTE: All appropriate panels must be in place during any operation of generator. This includes operation by a servicing technician, while conducting troubleshooting procedures.

Before starting, complete the following:

1. Unlock and open lid.
2. Verify generator is OFF.
3. Set generator MLCB (generator disconnect) to OFF (OPEN).
4. Turn OFF all breakers to be supplied by generator.
5. Verify generator emergency shutdown switch(es) are CLOSED (I).
6. Check engine crankcase oil level and, if necessary, fill to oil dipstick FULL mark with recommended oil. Do not overfill.
7. Inspect fuel supply. Gaseous fuel lines must have been correctly purged and leak tested in accordance with applicable fuel-gas codes. All fuel shutoff valves in the fuel supply lines must be open.

During initial startup only, generator may exceed normal number of start attempts and experience an "OVERCRANK" fault. This is due to accumulated air in the fuel system during installation. Reset control board by pressing and holding OFF mode button for at least 3 seconds, and restart up to two more times if necessary. If unit fails to start, contact an IASD for assistance.

Checking Manual Transfer Switch Operation

DANGER



Electrocution. High voltage is present at transfer switch and terminals. Contact with live terminals will result in death or serious injury.

(D000129)

See Manual Transfer Operation section of owner's manual for procedures.

Electrical Checks

DANGER



Electrocution. High voltage is present at transfer switch and terminals. Contact with live terminals will result in death or serious injury.

(D000129)

WARNING



Electric shock. Phase rotation must be compatible. Incompatible phase rotation could result in death, serious injury, or equipment damage.

(W000226)

IMPORTANT NOTE: DO NOT test automatic operation or apply any loads before verifying phase rotation!

NOTE: Maximum unbalanced loading is 25%.

Proceed as follows to complete electrical checks:

1. Unlock and open lid.
2. Verify generator is in OFF mode.
3. Set generator MLCB (generator disconnect) to OFF (OPEN).
4. Turn off all circuit breakers/electrical loads to be supplied by generator.
5. Turn on utility power supply to transfer switch using means provided (such as a utility MLCB).
6. Use a calibrated AC voltmeter to verify utility power source voltage across transfer switch terminals N1 and N2; N2 and N3; N1 and N3. Nominal line-to-line voltage should be 208 volts AC. If voltage is incorrect, verify AC output and wiring

from utility source to N1, N2, and N3 lugs at transfer switch.

7. Use phase rotation tester to validate the utility is A–B–C or C–B–A.
8. Verify utility power source voltage across terminal N1 and transfer switch neutral lug; then across terminal N2 and neutral; then across terminal N3 and neutral. Nominal line-to-neutral voltage should be 120 volts AC (if wired with a neutral). If voltage is incorrect, verify AC output and wiring from utility source to N1, N2, and N3 lugs at transfer switch.
9. Turn off utility power supply to transfer switch when utility supply voltage is verified to meet specification provided in Step 6.
10. Press MANUAL mode button on generator panel. The engine will crank and start. Record cranking fuel pressure: _____.
11. Allow engine to warm up for approximately five minutes for internal temperatures to stabilize. Then set generator MLCB (generator disconnect) to ON (CLOSED). Record running fuel pressure: _____.
12. Connect a calibrated accurate AC voltmeter and a frequency meter across transfer switch terminal lugs E1, E2, and E3. Voltage should be 206–210V at a frequency of 59.5–60.5 Hz. If voltage is incorrect, verify generator MLCB (generator disconnect) is closed, and verify AC output and frequency (Hertz or Hz) at generator MLCB (generator disconnect). Verify wiring from generator to E1, E2, and E3 lugs at transfer switch.
13. Connect AC voltmeter test leads across terminal lugs E1 and neutral; then across E2 and neutral; then across terminal E3 and neutral (if wired with a neutral). In both cases, voltage reading should be 119–121 volts AC. If voltage is incorrect, verify generator MLCB (generator disconnect) is closed, and verify AC output between E1, E2, and E3 of generator MLCB (generator disconnect) and neutral at generator.
14. Verify wiring from generator to E1, E2, E3, and neutral lugs at transfer switch.
15. Use phase rotation tester to validate the utility is A–B–C or C–B–A.
16. Set generator MLCB (generator disconnect) to OFF (OPEN).
17. Press generator OFF mode button. The engine will shut down.
18. Close and lock lid.

IMPORTANT NOTE: DO NOT proceed until generator AC voltage and frequency are correct and within stated limits.

Generator Tests Under Load



⚠ DANGER

Electrocution. Do not manually transfer under load. Disconnect transfer switch from all power sources prior to manual transfer. Failure to do so will result in death or serious injury, and equipment damage.

(D000132)

Proceed as follows to test generator with electrical loads applied:

1. Unlock and open lid.
2. Verify generator is in OFF mode.
3. Set generator MLCB (generator disconnect) to OFF (OPEN).
4. Turn off all circuit breakers/electrical loads to be supplied by generator.
5. Turn off utility power supply to transfer switch using means provided (such as a utility MLCB).
6. Manually set transfer switch to STANDBY, with load terminals connected to generator's E1/E2/E3 terminals. Transfer switch operating lever should be down.
7. Press generator MANUAL button. Engine will crank and start immediately.
8. Verify fuel pressure while cranking. Record cranking fuel pressure: _____.
9. Allow engine to stabilize and warm up for a few minutes.
10. Verify fuel pressure while running. Record running fuel pressure: _____.
11. Set generator MLCB (generator disconnect) to ON (CLOSED). Loads are now powered by standby generator.
12. Turn on circuit breakers/electrical loads to be supplied by generator one by one.
13. Connect a calibrated AC voltmeter and a frequency meter across terminal lugs E1 and E2, then E2 and E3, then E1 and E3. Voltage should be approximately 208 volts and frequency should be approximately 60 Hz. If voltage and frequency are rapidly dropping as loads are applied, generator may be overloading, or there may be a fuel issue. Verify output current measurement of loads and/or fuel pressure.
14. Allow generator to run at full rated load for 20–30 minutes. Listen for unusual noises, vibration, or other indications of abnormal operation. Inspect for oil leaks, evidence of overheating, etc.
15. Verify fuel pressure while under full load. Record loaded fuel pressure: _____.
16. Turn off circuit breakers/electrical loads when testing under load is complete.
17. Set generator MLCB (generator disconnect) to OFF (OPEN).

18. Allow engine to run at no-load for 2–5 minutes.
19. Press generator OFF button. Engine will shut down.
20. Close and lock lid.

NOTE: If fuel pressure under full load is below minimum operating fuel pressure guideline, generator may not function correctly. The fuel pressure gauge needle should also remain steady while testing. A fluctuating fuel pressure gauge needle indicates gas piping may be undersized or restricted. It may also indicate a step-down gas regulator is too small, or too close to unit.

Checking Automatic Operation

Proceed as follows to check system for correct automatic operation:

1. Verify generator is OFF.
 2. Install front cover of transfer switch.
 3. Turn on utility power supply to transfer switch using the means provided (such as a utility MLCB).
- NOTE:** Transfer switch will transfer to utility position.
4. Set generator MLCB (generator disconnect) to ON (CLOSED).
 5. Press generator AUTO button. The system is now ready for automatic operation.
 6. Turn off utility power supply to transfer switch.

The generator is ready for automatic operation. The engine will crank and start when utility source power is turned off after a five second delay (factory default setting). After starting, transfer switch will connect load circuits to the standby side after a 5 or 30 second delay (dealer programmable). See [Cold Smart Start](#). Allow system to operate through entire automatic sequence of operation.

With generator running and loads powered by generator AC output, turn on utility power supply to transfer switch. The following will occur:

- After approximately 15 seconds (dealer programmable), the transfer switch will transfer loads to the utility power source.
- Approximately one minute after transfer, engine will shut down.

Installation Summary

1. Verify installation has been performed correctly as outlined by the manufacturer and it meets all applicable laws and codes.

2. Test and verify correct operation of the system as outlined in the appropriate installation and owner's manuals.
3. Educate end-user on correct operation, maintenance, and service call procedures.

Shutting Generator Down While Under Load or During a Utility Outage

DANGER

Automatic start-up. Disconnect utility power and render unit inoperable before working on unit. Failure to do so will result in death or serious injury.

(D000191)

IMPORTANT NOTE: Follow these steps, in order, during utility outages to avoid equipment damage. Shutdowns may be required during utility outages to perform routine maintenance or to conserve fuel.

To turn generator OFF:

1. Unlock and open lid.
2. Set utility MLCB to OFF (OPEN).
3. Set generator MLCB (generator disconnect) to OFF (OPEN).
4. Allow generator to run for cool-down for approximately one minute.
5. Set generator to OFF at the controller.
6. Remove 7.5A fuse from controller.

To turn generator back ON:

1. Install 7.5A fuse in controller.
2. Verify generator MLCB (generator disconnect) is OFF (OPEN).
3. Set generator to AUTO mode at the controller.
4. Generator will start and run. Allow generator to run and warm up for a few minutes.
5. Set generator MLCB (generator disconnect) to ON (CLOSED).
6. Set utility MLCB to ON (CLOSED).
7. Close and lock lid.

The system now operates in automatic mode.

Section 8: Troubleshooting

Problem	Cause	Correction
Engine will not crank	Blown fuse.	Correct short circuit condition by replacing 7.5 A fuse in generator control panel. Contact an IASD if fuse continues to blow.
	Loose, corroded, or faulty battery cables.	Tighten, clean, or replace as necessary.*
	Faulty starter contact.	
	Faulty starter motor.	
	Discharged battery.	Charge or replace battery.
Engine cranks but will not start	No fuel.	Replenish fuel / turn on fuel valve.
	Faulty fuel solenoid (FS).	Contact an IASD for assistance.
	Harness/wiring issue.	
	Faulty spark plug(s).	Inspect spark plug gap; replace spark plug(s) if out of tolerance.
Engine starts hard and runs rough	Plugged or damaged air cleaner.	Inspect and clean air cleaner.
	Faulty spark plug(s).	Inspect spark plug gap; replace spark plug(s) if out of tolerance.
	Incorrect fuel pressure.	Verify fuel pressure to regulator is 10–12 in water column (2.49–2.99 kPa) for LP gas, and 3.5–7.0 in water column (0.87–1.74 kPa) for NG.
	Incorrect fuel setting.	Update fuel setting to correct setting.
	Internal engine issue.	Contact an IASD for assistance.
Unit is set to OFF, but engine continues to run	Controller wired incorrectly.	Contact an IASD for assistance.
	Faulty control board.	
No AC output from generator	Generator MLCB (generator disconnect) is OFF (OPEN).	Set generator MLCB (generator disconnect) to ON (CLOSED).
	Generator internal failure.	Contact an IASD for assistance.
	Engine may be warming up. See Cold Smart Start .	Verify status using Field Pro or Mobile Link apps.
No transfer to standby after utility source failure	Generator MLCB (generator disconnect) is OFF (OPEN).	Set generator MLCB (generator disconnect) to ON (CLOSED).
	Faulty transfer switch coil.	Contact an IASD for assistance.
	Faulty transfer relay.	

	Transfer relay circuit open.	
	Engine may be warming up. See Cold Smart Start .	Verify status using Field Pro or Mobile Link apps.
Unit consumes large amounts of oil	Excessive engine oil.	Adjust oil to correct level. See checking engine oil section in owner's manual.
	Faulty engine breather.	Contact an IASD for assistance.
	Incorrect type or viscosity of oil.	See engine oil requirements in owner's manual.
	Damaged gasket, seal, or hose.	Inspect for oil leaks.
	Restricted air filter.	Replace air filter.
Cellular or Wi-Fi® network connection broken or intermittent	Various.	See connectivity accessory owner's manual.
Unit will not go into AUTO mode	Unit has not been setup and configured through the Field Pro app.	Complete configuration process through the Field Pro app.
* Contact an IASD or visit www.generac.com for assistance.		

NOTE: IASD must have an active Tech ID and be air-cooled certified to perform any warrantable repairs and submit warranty claims related to air-cooled products.

Section 9: Quick Reference Guide

System Diagnosis

Press and hold OFF button for at least 3 seconds to clear an active alarm. Red OFF mode LED will become solid when the alarm is cleared. Contact an air-cooled certified IASD if alarm reoccurs.

Active Alarm	External LED Indicator	Problem	Action	Solution
NONE	SOLID GREEN	Unit will not start in AUTO with utility loss.	Check app for two-wire start selection.	Verify correct setting is selected for two-wire start (disable for utility sensing by generator).
NONE	FLASHING GREEN (1 sec intervals)	Unit running in AUTO but no power in structure.	Check generator MLCB (generator disconnect).	Check generator MLCB (generator disconnect). If it is ON, contact an IASD.
NONE	FLASHING GREEN (2 sec intervals)	Unit in AUTO, not running, in utility loss delay countdown.	Check app for start delay countdown.	If startup delay is greater than expected, contact an IASD to adjust between 2 to 1,500 seconds.
NONE	SOLID RED	Unit in OFF mode.	Check generator controller LEDs.	Verify correct mode is selected on generator controller.
HIGH TEMPERATURE	FLASHING RED	Unit shuts down during operation.	Check LEDs / app for alarms.	Inspect ventilation around generator, intake, exhaust, and rear of generator. If no obstructions are present, contact an IASD.
OVERLOAD REMOVE LOAD	FLASHING RED	Unit shuts down during operation.	Check LEDs / app for alarms.	Clear alarm and remove household loads from generator. Put back in AUTO and restart.
RPM SENSE LOSS	FLASHING RED	Unit was running and shuts down, attempts to restart.	Check LEDs / app for alarms.	Clear alarm and remove household loads from generator. Put back in AUTO and restart. If generator does not start, contact an IASD.
LOW OIL PRESSURE	FLASHING RED	Unit will not start in AUTO with utility loss.	Check LEDs / app for alarms.	Check oil level and add oil as needed. If oil level is correct, contact an IASD.
RPM SENSE LOSS	FLASHING RED	Unit will not start in AUTO with utility loss.	Check LEDs / app for alarms.	Check battery condition in Mobile Link or Field Pro app. Contact an IASD if battery condition shows good.
OVERCRANK	FLASHING RED	Unit will not start in AUTO with utility loss.	Check LEDs / app for alarms.	Verify fuel line shutoff valve is ON. Clear alarm. Start unit in MANUAL. If it does

				not start, or starts and runs rough, contact an IASD.
LOW VOLTS REMOVE LOAD	FLASHING RED	Unit will not start in AUTO with utility loss.	Check LEDs / app for alarms.	Clear alarm and remove household loads from generator. Put into AUTO and restart.
OVERSPEED	FLASHING RED	Unit will not start in AUTO with utility loss.	Check LEDs / app for alarms.	Contact an IASD.
UNDERVOLT- AGE	FLASHING RED	Unit will not start in AUTO with utility loss.	Check LEDs / app for alarms.	Contact an IASD.
UNDERSPEED	FLASHING RED	Unit will not start in AUTO with utility loss.	Check LEDs / app for alarms.	Contact an IASD.
STEPPER OVERCURRENT	FLASHING RED	Unit will not start in AUTO with utility loss.	Check LEDs / app for alarms.	Contact an IASD.
WIRING ERROR	FLASHING RED	Unit will not start in AUTO with utility loss.	Check app for additional information.	Contact an IASD.
OVERVOLTAGE	FLASHING RED	Unit will not start in AUTO with utility loss.	Check LEDs / app for alarms.	Contact an IASD.
SHUTDOWN SWITCH (2800)	FLASHING RED	Unit will not start. Generator emergency shutdown on unit activated.	Check generator emergency shutdown switch.	Hold OFF button for 3 seconds to clear alarm.
SHUTDOWN SWITCH (2801)	FLASHING RED	Unit will not start. Remote generator emergency shutdown activated.	Check generator emergency shutdown switch.	Set generator emergency shutdown switch to CLOSED (I). Hold OFF button for 3 seconds to clear alarm.
NONE	SOLID YELLOW	Unit is running in MANUAL with utility present.	Check generator controller LEDs.	Verify correct mode is selected on generator controller.
LOW BATTERY	FLASHING YELLOW	Yellow LED illuminated in any state.	Check app for additional information.	Check battery condition in Mobile Link or Field Pro app. Contact an IASD if battery condition shows good.
BATTERY PROBLEM	FLASHING YELLOW	Yellow LED illuminated in any state.	Check app for additional information.	Contact an IASD.
CHARGER WARNING	FLASHING YELLOW	Yellow LED illuminated in any state.	Check app for additional information.	Contact an IASD.

CHARGER MISSING AC	FLASHING YELLOW	Yellow LED illuminated in any state.	Check app for additional information.	Contact an IASD.
SERVICE A	FLASHING YELLOW	Yellow LED illuminated in any state.	Check app for additional information.	Perform SERVICE A maintenance. Select "Clear Maintenance" in app to clear.
SERVICE B	FLASHING YELLOW	Yellow LED illuminated in any state.	Check app for additional information.	Perform SERVICE B maintenance. Select "Clear Maintenance" in app to clear.
SERVICE C	FLASHING YELLOW	Yellow LED illuminated in any state.	Check app for additional information.	Perform SERVICE C maintenance. Select "Clear Maintenance" in app to clear.
INSPECT BATTERY	FLASHING YELLOW	Yellow LED illuminated in any state.	Check app for additional information.	Inspect battery. Select "Clear Maintenance" in app to clear.

External LED Indicators

OFF		solid red
OFF + ALARM		flashing red
OFF + WARNING/MAINT		solid red / flashing yellow
AUTO		solid green
AUTO + ALARM		solid green / flashing red
AUTO + WARNING/MAINT		solid green / flashing yellow
running in AUTO		solid green
AUTO + Utility Loss Delay Countdown		flashing green (2 sec)
running in AUTO + Transfer		flashing green (1 sec)
MANUAL + ALARM		flashing red / solid yellow
running in MANUAL + WARNING/MAINT		flashing yellow
running in MANUAL		solid yellow
running in MANUAL + Transfer		flashing green (1 sec) / solid yellow
Emergency Shutdown		flashing red
SERVICE (service button pressed)		solid blue + other LED color (green, yellow, or red)
Controller Firmware Update In Progress		all lights / flashing counterclockwise (red-green-yellow-blue)
ECM Firmware Update In Progress		all lights / flashing clockwise (red-blue-yellow-green)

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Section 10: Accessories

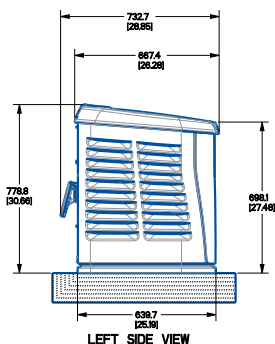
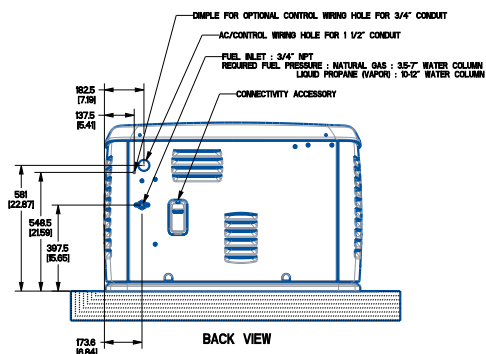
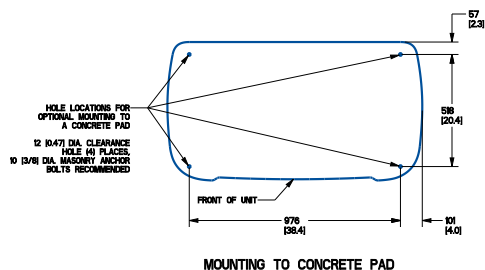
Performance enhancing accessories are available for air-cooled generators.

Accessory	Description
Cold Weather Accessories* - Battery Heater - Oil Heater - Breather Heater <i>* each sold separately</i>	- Recommended in areas where temperatures fall below 32 °F (0 °C). - Recommended in areas where temperatures fall below 32 °F (0 °C). - Recommended in areas where temperatures fall below 0 °F (-18 °C).
Scheduled Maintenance Kit	Provides all items necessary to perform complete routine maintenance on a generator, along with oil recommendations (oil not included).
Touch-Up Paint Kit	If the generator enclosure is scratched or damaged, it is important to touch-up the paint to protect from future corrosion. The touch-up paint kit includes the necessary paint to correctly maintain or touch-up a generator enclosure.
Extended Warranty Coverage	Extend generator warranty coverage by purchasing extended warranty coverage. Covers parts, labor, and limited travel. This extended coverage is applicable to registered units and end-user proof of purchase and maintenance records must be available upon request. Available for Generac® and Guardian® products. Not available for Corepower™, PowerPact®, Synergy™, and EcoGen™ products or units installed outside of the United States, United States Territories, and Canada.
LTE LP Tank Fuel Level Monitor	The LTE enabled LP tank fuel level monitor provides constant monitoring of the connected LP fuel tank. Monitoring the LP tank's fuel level is an important step in verifying the generator is ready to run during an unexpected power failure. Status alerts are available through a free application to notify users when the LP tank needs a refill.

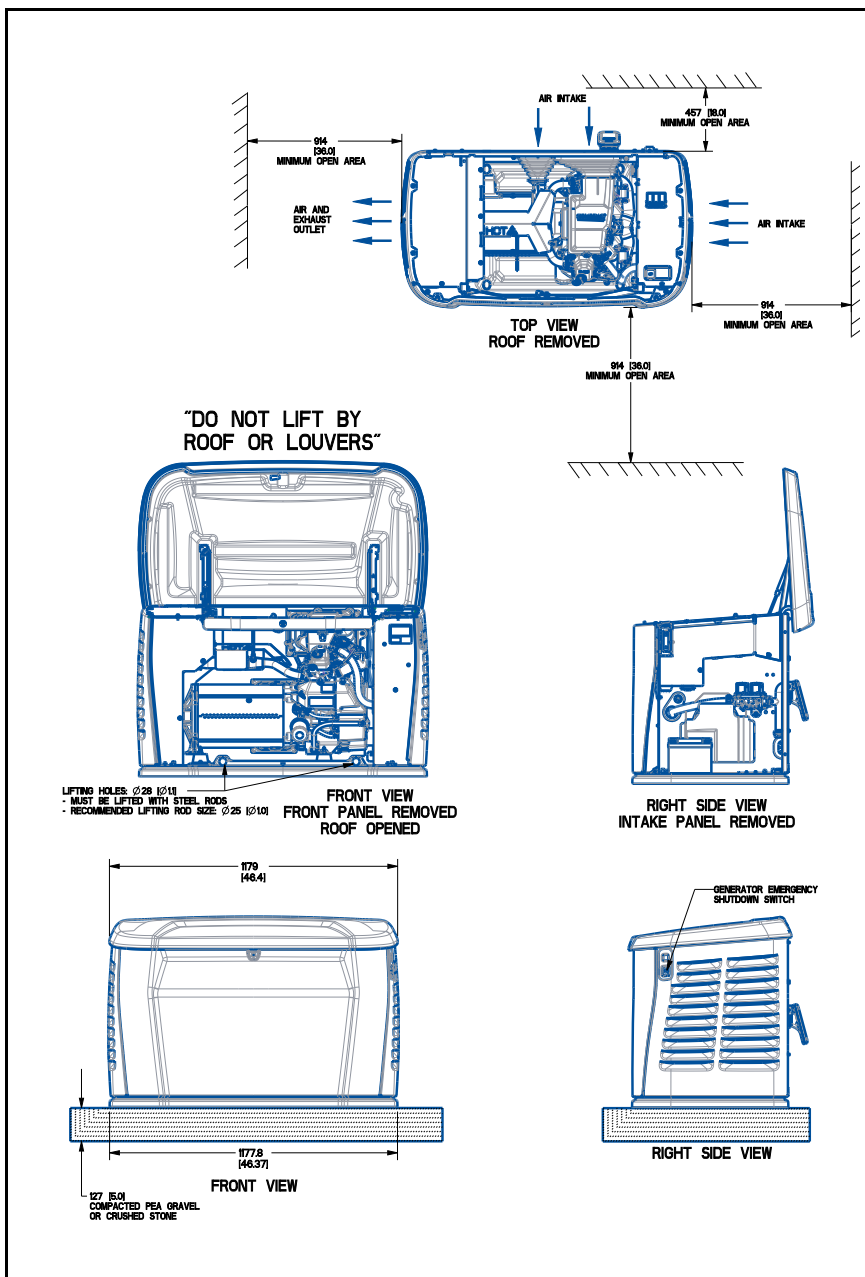
NOTE: Contact an IASD or visit www.generac.com for additional information on accessories and extended warranties.

Section 11: Diagrams

Installation Drawing (A0009312270 Rev A—1 of 2)



Installation Drawing (A0009312270 Rev A—2 of 2)





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